

MIDA CLIENT CHARTER ACHIEVEMENT FOR THE MONTH OF MARCH UNTIL JUNE 2023

NO.	MAIN APPLICATIONS	CLIENT CHARTER	MARCH (%)	APRIL (%)	MAY (%)	JUNE (%)
1.	Manufacturing Licence:					
	a) Non-Sensitive	7 Working Days	41.46	6.55	13.33	56.14
	b) Sensitive	4 Weeks	0.00	50.00	0.00	14.28
2.	Incentive/Principal Hub	6 Weeks	52.56	41.37	14.72	54.71
3.	Tax Exemptions from Custom Duties:					
	a) Machinery & Equipment	4 Weeks	61.53	81.81	71.42	92.85
	b) Raw Materials & Component	4 Weeks	66.66	82.12	72.53	67.30
4.	Expatriate Post:					
	a) Fast Track	7 Working Days	N/A	N/A	N/A	N/A
	b) Normal Track	28 Days	100.00	90.90	85.71	88.88
5.	Regional Office & Representative Office	4 Weeks	100.00	100.00	100.00	100.00

Note: MIDA Client Charter Achievement is Being Updated on Bimonthly Basis.