

## MIDA CLIENT CHARTER ACHIEVEMENT FOR THE MONTH OF JANUARY - FEBRUARY 2023

No	Main Applications	Client Charter		January 2023	February 2023
				Achievement (%)	Achievement (%)
1	Manufacturing Licence	Non-Sensitive	2 working days	67.34	72.22
		Sensitive	4 weeks	87.87	100.00
2	Incentives		6 weeks	24.52	5.88
3	Tax Exemptions from Custom Duties				
	a. Machinery & Equipment		4 weeks	83.33	100.00
	b. Raw Materials & Component		4 weeks	62.04	84.21
4	Expatriate Posts	Fast Track	7 working days	N/A	N/A
		Normal Track	4 weeks	96.55	100.00
5	Principal Hub		6 weeks	N/A	N/A
6	Regional Office & Representative Office		4 weeks	100.00	100.00

Note: MIDA Client Charter Achievement is being updated on bimonthly basis