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Background















MKN





Mesyuarat Majlis Tindakan Ekonomi (EAC) - fotoBERNAMA 14/9/2020

 Economic **Action Council** (EAC) meeting on the 14th September 2020 agreed for the establishment of a One Stop Centre (OSC) for easy entry of Business **Travellers**

 The National Security Council (NSC) Special Meeting on **15** September 2020 chaired by YB Senior Minister of Defense has agreed in principle with the proposed measures.

• The Cabinet Meeting (MJM) on **23** September **2020** agreed to establish a One Stop Center (OSC) represented by the MITI, MIDA, MOH and Immigration.

ONE STOP CENTRE (OSC)

Background



- OSC Committee has commenced effective 2nd October 2020
- MyEntry System for Short Term Business Travellers went live 3rd March 2021
- Safe Travel Website https://safetravel.mida.gov.my/ went live 3rd March 2021
- Business Travellers Centre received 1st Business Traveller 14th March 2021

ONE STOP CENTRE Business Travellers Website **OSC Committee Centre (BTC)**

- Represented by MITI, MIDA, MOH and IMI.
- **Evaluates and considers applications for Long Term Business Travellers and Short Term Business Travellers within three (3)** working days via MYEntry System at

Consists of:

- Green Lane Services, Registration Counter, Dedicated COVID-19RT-PCR Lab, Business Lounge, Duty / Liaison Officers
- **Facilitate the incoming Short Term Business** Traveller's entry to Malaysia at the Kuala **Lumpur International Airport (KLIA)**
- □ Potential Investors
- ☐ Existing Investors-Chairman/Board members
- □ Technical Experts ■ Business Customers

Consists of:

- Guidelines, Procedures Application and FAQs
- **Containing information and** advisory services to facilitate the entry of Business Travellers. URL:

Type of Business Travellers



DEFINITIONS

S T B

SHORT TERM BUSINESS TRAVELLERS

- Do not hold any pass
- Duration of stay in the country is 14 days or less
- May be considered **EXEMPTION QUARANTINE**
- Entry only via Business Travellers Centre (BTC) KLIA
- Adherence to strict OSC's SOP

LONG TERM BUSINESS TRAVELLERS

- Hold valid pass eg. EP, PVP, RP-T, PR, MM2H etc.
- Duration of stay in the country is more than 14 days according to visa i.e 30/60/90 days
- Quarantine mandatory i.e 14/21 days
- Entry via any Pintu Masuk Antarabangsa (PMA)
- Adherence to strict OSC's SOP



EVALUATED AS AT 12 OCTOBER 2021

LTBT

STBT

18,818

Approved : 90.8%

Rejected: 9.2%

2,822

Approved: 75% Rejected: 21%

Pending: 4%

CATEGORIES

LTBT

MyEntry System

- ✓ Frequent Foreign Business Travellers (Exit Return)
- ✓ New and Existing Expatriates (Stranded Abroad)
- √ Foreign Technical Experts (PVP)

MyTravelPass System

- ✓ Social Visit Pass Holders (15-90 days)
- ✓ Frequent Malaysian Business Travellers
 (Exit Return) (eff. 1 October 2021)
- ✓ Permanent Resident Pass Holders (PR)
- ✓ Malaysia My2nd Home Social Visit Pass Holders (MM2H)

STBT

MyEntry System

- Potential investors
- Existing investors (chairman/ owner/ board member etc.)
- ✓ Business customers
- √ Technical experts
 - Directly evaluated by Bhg.
 Keselamatan dan Passport,
 Immigration Department
 Keselamatan.
 - Support Letter by OSC upon request.

L T B



OSC Website

safetravel.mida.gov.my







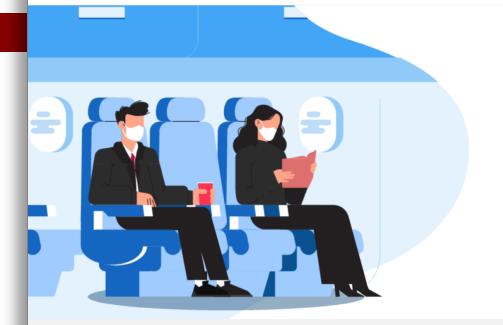


One Stop Centre Entry Permission

Business Travellers Centre

Resources

FAQ Contact Us



Welcoming Investors, **Keeping You Safe**

Malaysia is gradually reopening its borders. Your business is important to us, and so is your health. Entry permissions for business travellers allow people who can contribute to Malaysia's economy to enter while prioritising public health and safety.

Steps to Enter Malaysia as a Business Traveller



Obtain Entry Permission Approval prior to arrival



Make the necessary payments



Registration upon arrival at MOH/NADMA Counter/Business Travellers Centre. Follow all health protocols and safety

regulations.



Undertake PCR COVID-19 Test

How long will you be staying in Malaysia?

Short Term Stay

Staying for 14 days or less

Learn more about the guidelines and process flow Apply for the Entry Permission Approval

Business Customers, Technical Experts and Existing Investors

Learn More

Apply Here

Long Term Stay

Staying for more than 14 days

Learn more about the guidelines and process flow Apply for the Entry Permission Approval here

For EP/PVP/RP-T

Learn More

Apply Here

For PR/MM2H/ Malaysia Exit-Return/ Social Visit Pass (15-90 days)

Apply Here

Business Travellers Centre

The Business Travellers Centre is a dedicated point of entry to expedite business travellers with the relevant information and guidelines. This centre is located before the Immigration Counter and can be found at the following entry point:

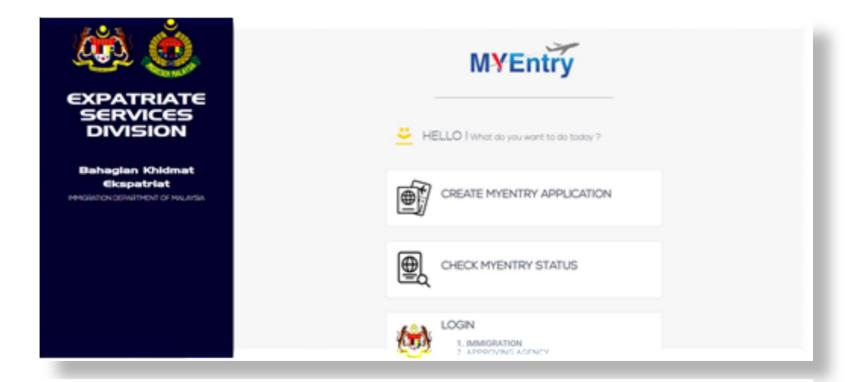
> Kuala Lumpur International Airport (KLIA)

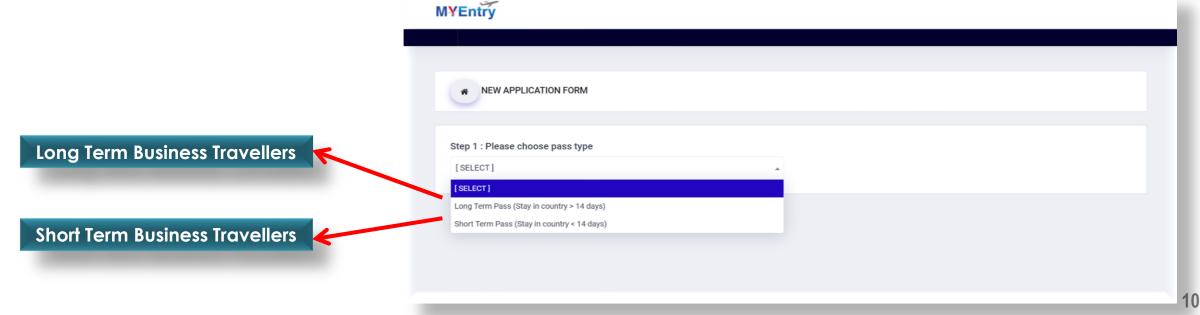
Find Out More



MyEntry System

safetravel.mida.gov.my





OSC Committee Process Flow



- Business Travellers submit applications via MYEntry System at https://safetravel.mida.gov.my/
 - OSC Committee in MIDA meets on a daily basis to evaluate and consider the application within one (1) working day.
- Ministry of Health (MOH) Committee to evaluate and consider for quarantine exemption within one (1) working day (STBT).
 - Taskforce in Immigration Department will endorse the decision within one (1) working day
- The decision letter of Entry Permission will be digitally sent to Business Travellers via MYEntry System



"Approval within three (3) working days"



Process Flow For Short Term Business Travellers (STBT)

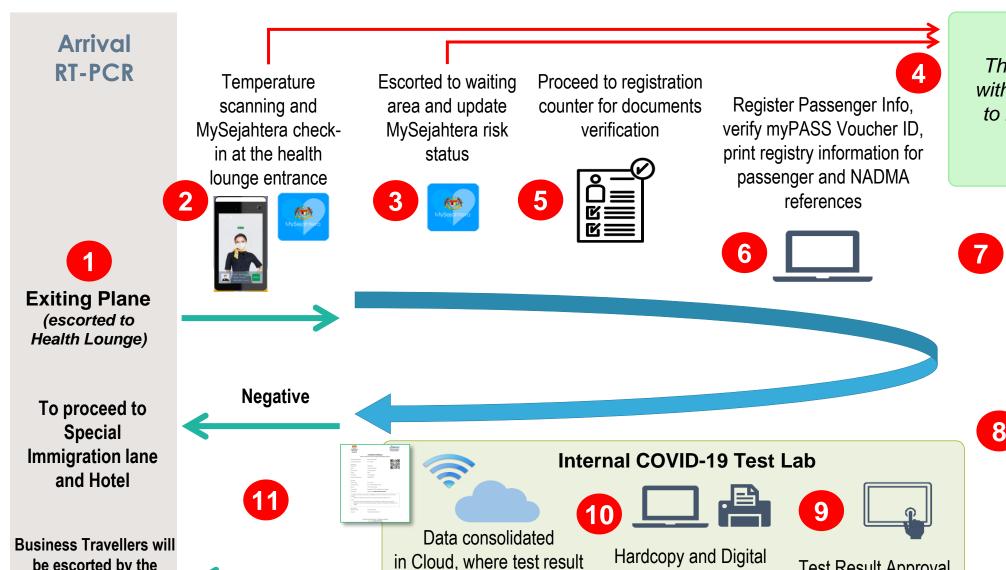


Business
Travellers
Centre
(BTC)
@
KLIA

PROCESS FLOW FOR SHORT TERM STAY ARRIVAL Arrival at Arrival Gate / Border Checkpoint TEAM 1 Duty officer will meet and greet the Business Travellers Health screening Symptomatic < **BUSINESS TRAVELLER CENTER** Non Symptomatic Dedicated Hospital isolated in Registration & Document i.e UMMC Verification Process isolation area in BTC COVID-19 RT-PCR Test Test Sample taken will be tested at the dedicated laboratory at BTC BTC to arrange Within transportation NEGATIVE POSITIVE RT- PCR Test Result COVID to Dedicated COVID Hospital Ministry of Health Immigration NADMA Luggage Pick Up Customs Check TEAM 2 Arrival Hall Liaison Officer will & sanitization by NADMA accompany Business Travellers throughout Public transportation via the approved itinerary air, land and sea is not Proceed with the Itinerary via Road allowed Transportation arranged by sponsor DEPARTURE COVID-19 PCR Test Test BTC to arrange COVID-19 test to be taken 3 days prior to departure transportation to Dedicated NEGATIVE POSITIVE PCR Test Result Hospital COVID COVID Departure

Process Flow of Business Travellers Centre (BTC)





verification is made

available for authorities

be escorted by the

respective paramedic to

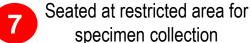
University of Malaya

Medical Centre (UMMC)

Positive

Holding Area

Those with fever (>=37.5) or with symptoms will be isolated to be brought to the isolation area in BTC





Rest & Relax to enjoy 8 the lounge amenities



Test Result Approval, and Data Entry

copy of the certificate

will be generated

Cost Involved for Short Term Business Travellers



A. Costs for Services at Business Travelers Centre (BTC) - Per Business Traveller

No	Services	Charges (RM)
1	Business Travellers Centre: ✓ Swab Test upon arrival ✓ Usage of Business Lounge ✓ Food & beverages	870 per person

B. Costs for Liaison Officer - Per Itinerary

No	Services	Charges (RM)	Remarks	
1	Daily Allowance	250 per pax per day		
2	Flight charges	900 per One-way trip	Sabah Sarawak (SS)	
3	Accommodation	300 per night	Only applicable for outside KL, Selangor	
4	Meal allowance	50 per day	and Putrajaya	
5	PCR Test	350	Absorbed by the Malaysian Government	



House Rules for STBT



EXTENSION

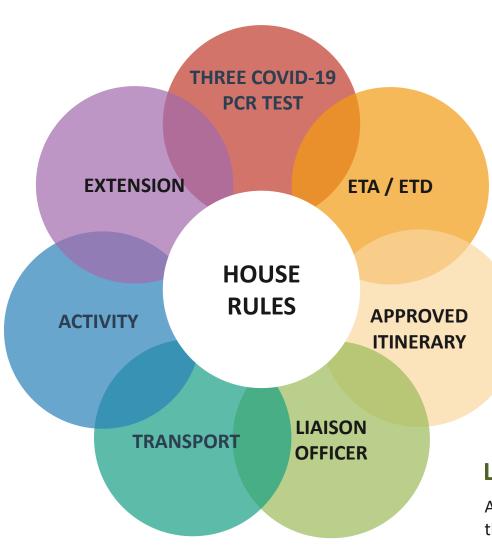
Any request for extension of stay under Short Term Business Travellers will NOT be entertained

ACTIVITY

Activity that invloves public crowd and public participants are PROBHIBITED including public eateries and sight seeing activity

TRANSPORT

Public transport including e-hailing is PROHIBITED. Sponsor to provide transportation for Business Travellers and LO.



COVID-19 PCR TEST

Business Travellers are COMPULSORY to undertake 3 PCR Test:-

- i. Within 72 hours before departure from home country
- ii. Arrival at BTC, KLIA
- iii. Within 72 hours before departure to Home country

ETA / ETD

Strictly adhere to the APPROVED ETA and ETD in the approval letter

APPROVED ITINERARY

Adhere to the approved itinerary by OSC. NO deviation is allowed

LIAISON OFFICER (LO)

Accompanied by LO from arrival gate throughout the approved itinerary until departure

Responsibility



Sponsor Responsibility

Entry Permission and Quarantine Exemption Approval Letter

The letter can only be downloaded after the payment has been made

Visa Requirements

For the Business Travellers that required visa to enter Malaysia (based on nationality)

Private Transportation

sponsor to provide private transportation with Driver for business travellers including a seat for liaison officers



NO DEVIATION FROM THE APPROVED ITINERARY

Pre- Departure PCR Test

Business travellers are required to do PCR covid test 72 hours and tested negative before departing to Malaysia

Liaison Officer

there will be a government-appointed liaison officer will accompanying your Business Traveller throughout the itinerary

Police Interstate Approval

If the movement is outside Klang Valley, kindly obtain PDRM approval for interstate movement (to include Liaison Officer Name as well)

Implication - Enforcement



Failure To Comply SOPs



ACTION TAKEN

- Failed to obtain appropriate Visa before departing home country (if relevant)
- **Fraud** document upon arrival



ACTION TAKEN

- Failed to provide Pre-Departure PCR
 72 hours prior departing to Malaysia.
- **Deviation** of Approved Itinerary
- Not providing private transportation and requesting Business Travellers to drive



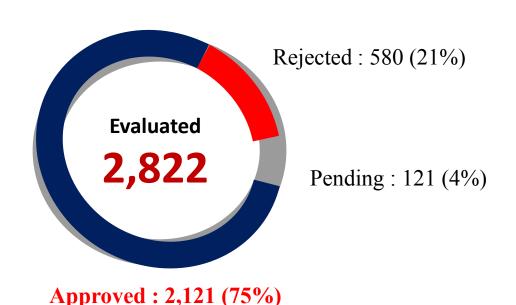
ACTION TAKEN

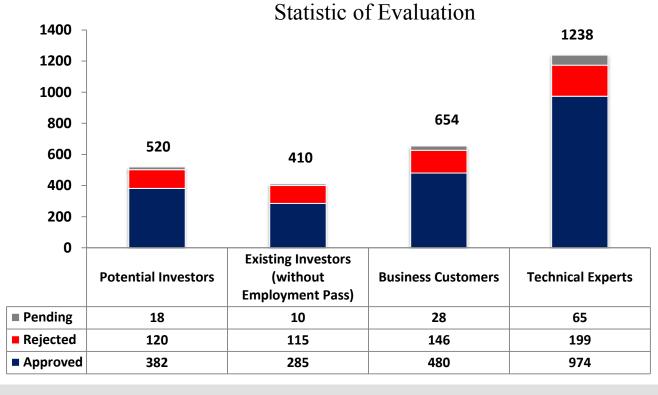
- Misused approval as a gateway to enter the country without quarantine
- **Unnecessary** extension of stay



Performance STBT (as at 12 October 2021)









Total Companies Facilitated

822

Companies

TOP
6
NATIONALITY



Total investment value under the category of **Potential Investors** and **Existing Investors**

RM121.37 Billion

Major Projects Facilitated



Total Investment

RM 121.37 Billion



- Copper for lithium ion batteries
- South Korea



- Semiconductors
- Austria



- Industrial Building System
- Sweden



- Paper
- China



- Tourism and Integrated Project
- Dubai



- Tourism Project
- · China



- Food Manufacturing
- Qatar



- Solar
- Spain



- Semiconductor
- Germany

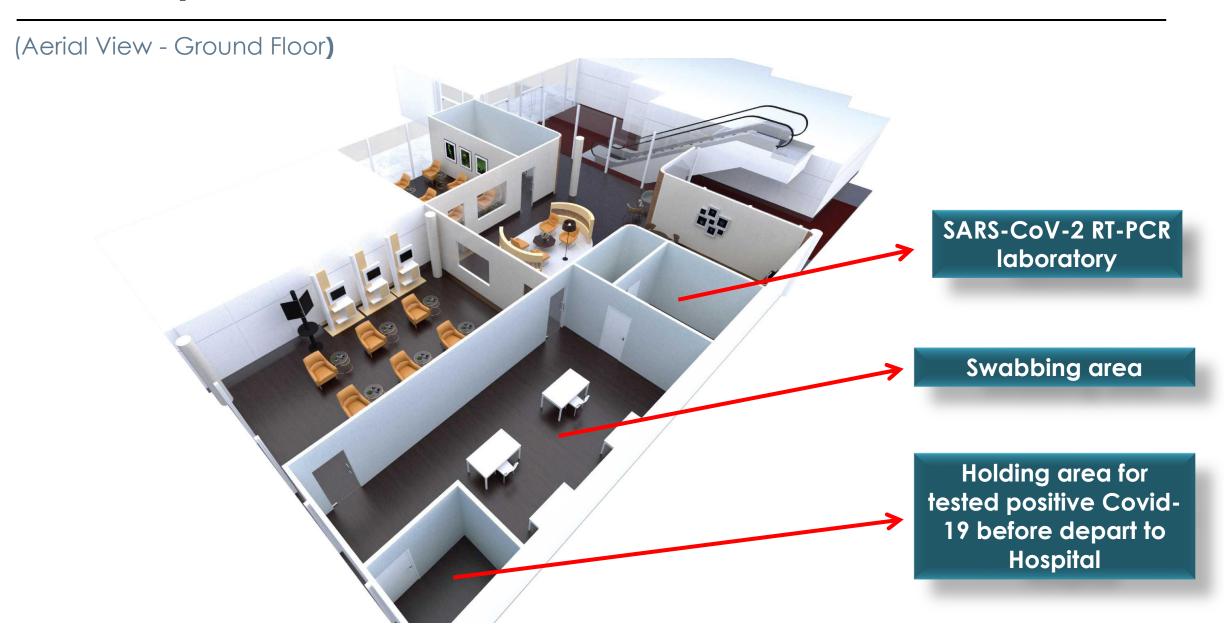


- Medical Devices
- USA



Artist Impression of BTC





Artist Impression of BTC



(Aerial View - Upper Floor) Swabbing area



BTC Registration And Lobby









Lounge, Waiting Area and Laboratory (Ground Floor)











Lounge and Waiting Area

(Upper Floor)







1st Arrival at BTC on the 14th March 2021

















Thank You

Welcoming Investors, Keeping You Safe

OSC Secretariat

(Industry Talent Management and Expatriate Division)

Level 20, MIDA Sentral

No. 5, Jalan Stesen Sentral 5

Kuala Lumpur Sentral

50470 Kuala Lumpur

Tel: +603-2267 3633; email: osccom@mida.gov.my

