



MALAYSIA

COSTS OF DOING BUSINESS

Malaysia: Your Profit Centre in Asia



MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY

www.mida.gov.my

Objective

The objective of this brochure is to enable investors to make a preliminary assessment of the major costs involved in doing business in Malaysia. Investors who require more specific details can contact MIDA headquarters in Kuala Lumpur or the nearest MIDA overseas or state offices for further advice and assistance.

Published by:



The Malaysian Investment Development Authority (MIDA) is the government's principal agency for the promotion of the manufacturing and services sectors in Malaysia. If you are interested in setting up a manufacturing or its related services project in Malaysia, do contact MIDA for more information as well as assistance in planning your business trip.

Website : www.mida.gov.my

In cooperation with:



The Federation of Malaysian Manufacturers (FMM) is Malaysia's premier economic organisation. Since its establishment in 1968, the FMM has consistently led Malaysian manufacturers in spearheading the nation's growth and modernisation. Today, as the largest private sector economic organisation in Malaysia representing over 3,000 manufacturing and industrial service companies of varying sizes, the FMM is the officially recognised and acknowledged voice of the industry.

Website : www.fmm.org.my

One Ringgit Malaysia (RM) is divided into 100 sen. Currently, the Ringgit exchange rate is a floating, market-determined exchange rate. In this brochure, costs quoted in US Dollar are conversions based on US\$1 = RM4.348 (as at 29 May 2020)

To view exchange rates of the major foreign currencies, please visit the Bank Negara Malaysia's website.

Weighted Average lending rates (WALR): Commercial banks 5.16% (as at end December 2019)

Source: Bank Negara Malaysia
– www.bnm.gov.my

Disclaimer: Although every effort has been made to verify the accuracy of the information contained in this brochure, MIDA will not be held responsible for any damage or loss suffered by any person or company arising from the use of this information.

2020

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Companies doing business in Malaysia must register with the Companies Commission of Malaysia (SSM) under the Companies Act, 2016 (Act 777).



Main fees to be paid to the Companies Commission of Malaysia (SSM)

(Refer to the Companies Regulations 2017)

Matter	RM	US\$
Application for reservation of name of company under section 27 of the Act	RM 50.00 for every thirty days or part thereof with a maximum of 180 days.	US\$11.50 for every thirty days or part thereof with a maximum of 180 days.
Application for incorporation under section 14 of the Act :		
(a) company limited by share	1,000.00	230.00
(b) company limited by guarantee	3,000.00	690.00
(c) unlimited company	1,000.00	230.00
Application for registration of foreign company under section 562 of the Act :		
(a) with share capital		
i. not more than RM 1,000,000.00	5,000.00	1,150.00
ii. exceeding RM 1,000,000.00 but not exceeding RM 10,000,000.00	20,000.00	4,600.00
iii. exceeding RM 10,000,000.00 but not exceeding RM 50,000,000.00	40,000.00	9,200.00
iv. exceeding RM 50,000,000.00 but not exceeding RM 100,000,000.00	60,000.00	13,799.00
v. exceeding RM100,000,000.00	70,000.00	16,099.00
(b) without share capital	70,000.00	16,099.00

Note: For the full range of fees, please visit SSM's website at www.ssm.com.my

Source: Companies Act, 2016 (Act 777) & subsidiary legislations.



Rental Rates for Prime Office Space

Location	RM	US\$
Alor Setar, Kedah	19.00 - 27.00	4.37 - 6.21
Georgetown, Pulau Pinang	Georgetown 27.00 - 38.00 Outside Georgetown** 36.00 - 48.00	Georgetown 6.21 - 11.04 Outside Georgetown** 8.32 - 11.04
Ipoh, Perak	17.00 - 24.00	3.91 - 5.52
Kuala Lumpur*	65.00 - 118.00*	14.95 - 27.14*
Petaling Jaya, Selangor	60.00 - 69.00	13.80 - 15.87
Seremban, Negeri Sembilan	20.00 - 32.00	4.60 - 7.36
Melaka	26.00 - 38.00	5.98 - 8.74
Johor Bahru, Johor	Building Age > 5 Years 27.00 - 32.00 Building Age < 5 Years 38.00 - 48.00	Building Age > 5 Years 6.21 - 7.36 Building Age < 5 Years 8.74 - 11.04
Kuantan, Pahang	16.00 - 27.00	3.68 - 6.21
Kuala Terengganu, Terengganu	30.00 - 40.00**	6.90 - 9.20
Kota Bharu, Kelantan	12.00 - 28.00	2.76 - 6.44
Kota Kinabalu, Sabah	16.00 - 65.00***	3.68 - 14.95
Kuching, Sarawak	22.00 - 38.00	5.06 - 8.74

Notes: The Rental above are gross asking rentals per sq. m per month inclusive of service charge

*Rental excludes Petronas Twin Towers

Source: CBRE / WTW Research, March 2020



Cost of Industrial Land and Factory Building

Cost of Industrial Land*				Cost of Ready-Built Factory*	
Location	Selling Price per ft ²	Quit Rent per Annum	Annual Assessment Rate (% of property value)	Selling Price per ft ² of floor area	Rental per ft ² per month
Perlis	RM8.00 – 12.00 US\$1.84 – 2.76	RM296.50 per 100m ² US\$68.20 per 100m ²	8-10	RM436.00 US\$100	RM0.75 US\$0.17
Kedah (PKNK)	RM10.00 – 20.00 US\$2.30 – 4.60	RM0.80 – 1.60 per m ² US\$0.18 – 0.37 per m ²	10 – 12	RM100.00 – 150.00 US\$23.00 – 34.50	RM0.50 – 0.70 US\$0.12 – 0.16
Kedah (KHTP)	RM35.00 US\$8.05	RM0.40 – 0.80 per ha. US\$0.09 – 0.18 per ha.	8	Not applicable	RM1.00 – RM2.00 US\$0.23 – 0.46
Penang	Island (based on the Valuation and Property Services Department)	1. Island : RM 1.15 US\$0.27 Per sqm	Island 14.75	Island RM 180.00 – 440.00 US\$41.40 – 101.20	Island RM 1.50 – 3.50 US\$0.35 – 0.81
	Mainland Penang Science Park and Penang Science Park North RM 50.00 US\$11.50 per sf for 60 year leasehold	2. Mainland : RM 1.29 US\$0.30 Per sqm	Mainland 11.25	Mainland RM 150.00 -350.00 US\$34.50 – 80.50	Mainland 1.00 -1.70 US\$0.23 – 0.39
	Batu Kawan Industrial Park RM 52.00 US\$11.96 per sf for 60 year leasehold				
Perak	RM10.00 – 30.00 US\$2.30 – 6.90	RM 4,500 – 11,000 per ha. US\$1,035 – 2,530 per ha.	16	RM97 – 115 US\$22.31 – 26.45	RM0.50 – 0.70 US\$0.12 – 0.16
Selangor	RM65.00 – 200.00 US\$14.95 – 46.00	RM2,700 – 24,000 per ha. US\$621 – US\$5,520 per ha.	8 – 13	RM100.00 – 500.00 US\$23.00 – 115.00	RM1.50 – 3.00 US\$0.35 – 0.69
Negeri Sembilan	RM10.00 – 70.00 US\$2.30 – 16.10	RM1,976.84 – 7,700.00 per ha. US\$455 – 1,771 per ha.	8 – 13	RM74.00 – 350.00 US\$17.02 – 80.50	RM0.90 – 1.50 US\$0.21 – 0.35
Melaka	RM20.00 – 60.00 US\$4.60 – 13.80	RM 60 – 240 per 100m ² US\$13.80 – 55.20 per 100m ²	Building 0.35 – 0.55 Vacant Land 0.07 – 0.5	RM100.00 – 200.00 US\$23.00 – 46.00	RM1.00 – 2.00 US\$0.23 – 0.46
Johor	RM25.00 – 90.00 US\$5.75 – 20.70	Light Industry: RM1,600 per ha. US\$368 per ha. Medium Industry: RM2,100 per ha. US\$483 per ha. Heavy Industry: RM2,400 per ha. US\$552 per ha.	0.33 – 1.0	RM140.00 – 400.00 US\$32.20 – 92.00	RM1.20 – 3.00 US\$0.28 – 0.69
Pahang	RM7.00 – 21.00 US\$1.61 – 4.83	RM 15.00 – 21.00 per sq meter US\$3.45 – 4.83 per sq meter	7	RM50.00 – 127.00 US\$11.50 – 29.21	RM0.40 – 0.60 US\$0.09 – 0.14
Terengganu	RM2.00 – 70.00 US\$0.46 – 16.10	RM8 – 20 per 100m ² US\$1.84 – 4.60 per 100m ²	5 – 10	Depends on the market	Depends on the market
Kelantan	RM26.00-27.00 US\$5.98 – 6.21	RM7,000 per ha. US\$1,610 per ha.	5 – 12	RM100.00 – 150.00 US\$23.00 – 34.50	RM0.75 – RM0.85 US\$0.17 – 0.20
Sabah* - KKIP	RM20.50 – 28.00 US\$4.72 – 6.44	RM0.25 p.s.f. US\$0.06 p.s.f.	9 – 15	Detached RM1.9 mil – 4 mil US\$437,000 – 920,000 Semi-Detached RM 1.4 mil – 1.6 mil US\$322,000 – 368,000 Cluster RM 700,000 – 900,000 US\$161,000 – 207,000	Ready Built factory Phase 5 (coming soon)
- POIC	RM26.00 – RM30.00 US\$5.98 – 6.90	RM 0.05 p.s.f US\$0.01 p.s.f	-	(Only for rent)	RM1.25 p.s.f US\$0.29 (15,000 p.s.f – 3 units available)
Sarawak	RM8.00 – 20.00 US\$1.84 – 4.60	0.05 per m ² (Country Land) 0.07-0.27 per m ² (Town and Sub urban Land)	5.5 – 25.17	RM 49.00 per ft ² US\$11.27 (based on MINTRED'S current rental and selling price)	RM 0.25 per ft ² US\$0.06 (based on MINTRED'S current rental and selling price)

Source : MIDA

Taxation in Malaysia

Income of any person including a company, accruing in or derived from Malaysia or received in Malaysia from outside Malaysia is subject to income tax.

However, with effect from year of assessment (YA) 2004, income received in Malaysia from sources outside Malaysia by any person other than a resident company carrying on business of banking, insurance, sea or air transport is exempted from income tax.

The income is assessed on a current year basis and the present tax assessment system administered by Inland Revenue Board of Malaysia (IRBM) is Self-Assessment System (SAS). In SAS, taxpayers are required to declare their income honestly and to calculate their tax payable. The responsibilities on the tax matters have been shifted to the taxpayers. They are required to have sufficient tax knowledge in order to assess their tax liability correctly by submitting income tax return form via e-Filing.

The tax rates for YA 2019 are as follows:

Company Tax

Resident and non-resident companies	24%
Resident companies with paid-up capital in respect of ordinary shares of RM2.5 million (US\$574,977) and less at the beginning of the basis period for a year of assessment:	
• on the first RM500,000 (US\$114,995) chargeable income	17%
• on subsequent chargeable income	24%

Petroleum Income Tax

A person carrying on petroleum upstream operations is subject to Petroleum Income Tax (PITA) 1967.	38%
From YA 2010, the assessment system under PITA has changed to the current year basis and the self-assessment system.	

Personal Income Tax

Resident individuals with chargeable income (after deduction of personal reliefs) of more than RM5,000 (US\$1,150) and not more than RM1,000,000 (US\$229,990)	1 - 26%
Resident individuals with chargeable income (after deduction of personal reliefs) of more than RM1,000,000 (US\$229,990)	28%
Non-resident individuals (not entitled to any personal reliefs)	28%

Withholding Tax

Withholding tax is an amount withheld by the party making payment on income earned by a non-resident individuals or companies and the withheld amount is then remitted to Inland Revenue Board of Malaysia.	
The tax rate is based on classes of income and is stated either in Income Tax Act 1967 or in the Double Taxation Agreement (DTA). Some classes of income are shown as follows:	
• Special classes of income which is derived from Malaysia:	10%
i. Amounts paid for services rendered by the non-resident person in connection with the use of property or rights belonging to or the installation or operation of any plant, machinery or other apparatus purchased from the non-resident person)	
ii. Amounts paid in consideration of any advice given, or assistance or services rendered in connection with the management and administration of any scientific, industrial or commercial undertaking, venture, project or scheme.	
iii. Rent or other payment for the use of any moveable property.	
• Interest derived from Malaysia	15%
• Royalty derived from Malaysia	10%
• Remuneration or other income from service performed or rendered in Malaysia by public entertainer	15%
• Contract payment:	
i. Payable by the non-resident contractor	10%
ii. Payable by employees of the non-resident contractor	3%
• Gains or profits falling under paragraph 4(f) Income Tax Act 1967	10%

Sources: Inland Revenue Board – www.hasil.org.my

Sales and Service Tax (SST)

Effective from 1 September 2018, the Sales Tax Act 2018 and the Service Tax Act 2018 together with its respective subsidiary legislations are introduced to replace the Goods and Services Tax (GST) Act 2014.

Sales Tax

Under the Sales Tax Act 2018, sales tax is charged and levied on imported and locally manufactured goods either at the time of importation or at the time the goods are sold or otherwise disposed of by the registered manufacturer. Sales tax administered in Malaysia is a single stage tax imposed on the finished goods manufactured in Malaysia and goods imported into Malaysia. Sales tax is imposed on taxable goods manufactured in Malaysia by any registered manufacturer at the time the goods are sold, disposed of other than by sales or used other than as a material in the manufacture of goods. Sales tax on imported goods is charged when the goods are declared, duty paid and released from customs control. Manufacturers who manufacture taxable goods with sales value which exceeds RM500,000 within the period of 12 months, are required to be registered pursuant to Section 12 Sales Tax Act 2018. Manufacturers who manufacture taxable goods with sales value of RM500,000 and below, have the option to be registered on a voluntary basis under Section 14 of the Sales Tax Act 2018 to enable them to enjoy the facilities given under the Act. Manufacturers who carry out its business as a subcontractor and the total labour charge of the subcontract works exceeds RM500,000 within 12 months, are required to be registered pursuant to Section 12 of the Sales Tax Act 2018.

Rates of Sales Tax

Sales tax is generally at 10%, certain non-essential foodstuffs, alcoholic beverages, tobacco/cigarettes and building materials are taxed at 5% while certain petroleum products and motor oil are taxed at individual specific rates.

Service Tax

Service tax in Malaysia is a form of indirect single stage tax imposed on specified services termed as "taxable services". The Service tax cannot be levied on any service which is not included in the list of taxable services prescribed by the Minister under the First Schedule of Service Tax Regulations 2018. The Service Tax Act 2018 (STA 2018) applies throughout Malaysia excluding designated areas, free zones, licensed warehouses, licensed manufacturing warehouses and Joint Development Area (JDA).

Taxable Service

Taxable services are any services which are listed in the various categories in the First Schedule of Service Tax Regulations 2018. Any taxable person providing taxable services and exceeding the respective thresholds is required to be registered. The categories are accommodation, food and beverage operator, night-clubs, dance halls, health and wellness centres, private club, golf club and golf driving range, betting and gaming services, professional services and other service providers such as insurance, telecommunication, parking operator, advertising and etc.

Charge to Tax

Service tax is charged on any provision of taxable services provided in Malaysia by a registered person in carrying on his business. The service tax is due and payable when payment is received for any taxable service provided to a customer by the registered person. The service tax is not chargeable for imported and exported services under the STA 2018.

Rate of Service Tax

The rate of service tax is fixed under the Service Tax (Rate of Tax) Order 2018 and comes into force on 1 September 2018. The rate of service tax is 6% of the price or premium for insurance policy, value of betting and gaming, etc. of the taxable service as determined under section 9 of STA 2018.

Rate of Service Tax for Credit and Charge Cards

The rate of service tax on the provision of credit card or charge card services is RM25 per year on the principal and supplementary card. The service tax is chargeable on the date of the issuance of the card and every 12 months thereafter or part thereof after the issuance of the card or on the date of the renewal of the card and every 12 months thereafter or part thereof after the renewal of the card.

For more information, please visit <https://mysst.customs.gov.my/>

Source : Royal Custom Malaysia – www.customs.gov.my

Excise Duty

Excise duty is levied on imported and locally manufactured goods under the Excise Act, 1976. The goods are listed under the Excise Duties Order, 2004. Goods include:

Goods	Duty Rate
<ul style="list-style-type: none"> Motorcars 4Wheel drives Motorcycle 	65% - 105% 60% - 105% 20% - 30%
<ul style="list-style-type: none"> Beverage, spirits and vinegar 	RM1.10 (US\$0.25) and 15% - RM 450 (US\$103) per 100% vol per litre
<ul style="list-style-type: none"> Tobacco and manufactured tobacco substitutes 	RM0.40 (US\$0.09) per stick – RM 400 (US\$92.00)

Source : Royal Custom Malaysia – www.customs.gov.my

Rates of Capital Allowances

Capital allowances are given on qualifying capital expenditure. Initial allowances are given only once while annual allowances are given every year by the straight line method. Allowances for some items are shown in the table below. For plant and machinery, companies are advised to verify with the Inland Revenue Board of Malaysia on the specific items which qualify.



Capital Expenditure	Initial Allowance	Annual Allowance
Industrial building	10%	3%
General plant and machinery	20%	14%
Heavy machinery and motor vehicles	20%	20%
Computer and IT equipment	20%	20%
Environmental control equipment	40%	20%
Others	20%	10%

Sources: Inland Revenue Board – www.hasil.org.my



Minimum Conditions of Employment

The Employment Act, 1955 is the main legislation on labour matters in Malaysia.

Paid maternity leave	: 60 days
Normal work hours	: Not exceeding eight hours in one day or 48 hours in one week
Paid Public holiday	: At least 11 gazetted public holidays (inclusive of five compulsory public holidays; National Day, Birthday of the Yang Dipertuan Agong, Birthday of Ruler/Federal Territory Day, Labour Day and Malaysia day) in one calendar year and on any day declared as a public holiday under section 8 of the Holiday Act 1951

Paid annual leave for employees:

Less than two years of service	: 8 days
Two or more but less than five years of service	: 12 days
Five years or more	: 16 days

* Minimum paid annual leave to be provided for employees.

Paid sick leave per calendar year:

Less than two years of service	: 14 days
Two or more but less than five years of service	: 18 days
Five years or more	: 22 days
Where hospitalisation is necessary	: Up to 60 days (inclusive of the paid sick leave entitlement stated above on each calendar year.)

* Minimum paid sick leave to be provided for employees.

Payment for overtime work:

Normal working days	: one-and-a-half times the hourly rate of pay
Rest days	: two times the hourly rate of pay
Public holidays	: three times the hourly rate of pay

Minimum Wages Order 2020

Generally, wages in Malaysia are not regulated and it is dependent on the demand and supply of the market forces. The Minimum Wages Order 2020 had laid down the minimum wages to be paid for all employees who fall within the First Schedule of the Employment Act 1955. Minimum wages is defined as basic wages, excluding any allowances or other payments. The minimum wages of RM1,200 (US\$276) was set for Peninsular Malaysia, Sabah, Sarawak and Labuan. No employer shall pay below the stipulated amount. All local and foreign employees shall be entitled to receive the minimum wages as per the Order.

Minimum Retirement Age Act 2012

The minimum retirement age of an employee shall be upon the employee attaining the age of sixty years. The Schedule in the Act exempts certain persons who will not be subject to the Minimum Retirement Age Act 2012.

Source: Ministry of Human Resources – www.mohr.gov.my

Human Resources - Statutory Contributions

The statutory contributions under the Employees Provident Fund (EPF) Act 1991 effective 1 January 2020:

Age Group 60 Years and Below (as at 28 February 2020)	
Employers	Employees
a) Monthly wages RM5,000 (US\$1,150) and below. Statutory rate of 13% of the employees' monthly wages	Statutory rate of 11% of the employees' monthly wages
b) Monthly wages exceed RM5,000 (US\$1,150). Statutory rate of 12% of the employees' monthly wages	
(Third Schedule (Part A) of the EPF Act 1991)	
Age Group 60-75 Years	
Employers	Employees
(i) Malaysian Citizens	
Statutory rate of 4% of the employers monthly wages (Third Schedule (Part E) of the EPF Act 1991)	Statutory rate of 0% of the employees' monthly wages
(ii) Permanent Residents	
a) Monthly wages RM5,000 (US\$1,150) and below. Statutory rate of 6.5% of the employees' monthly wages	Statutory rate of 5.5% of the employees' monthly wages
b) Monthly wages exceed RM5,000 (US\$1,150). Statutory rate of 6% of the employees' monthly wages (Third Schedule (Part C) of the EPF Act 1991)	

All foreign workers and expatriates and their employers are exempted from statutory contributions. They can, however, choose to contribute and the applicable rates are as follows:

Age Group 60 Years and Below

Employer's share – RM5.00 (US\$1.15) per employee per month
Employee's share – 11% of the employees' monthly wages

(Third Schedule (Part B) of the EPF Act 1991)

Source: Employees Provident Fund – www.kwsp.gov.my

Age Group 60-75 Years

Employer's share – RM5.00 (US\$1.15) per employee per month
Employee's share – 5.5% of the employees' monthly wages

(Third Schedule (Part D) of the EPF Act 1991)



Statutory Contributions

Employees' Social Security Act 1969 (Act 4)

The Social Security Organisation (SOCSO) provides two social security schemes to protect the welfare of employees and their dependents under the Employees' Social Security Act 1969 (Act 4). The two social security schemes are:

- Employment Injury Insurance Scheme
- Invalidity Scheme

Employment Injury Insurance Scheme

Employment Injury Insurance Scheme provides protection to employees who suffer from work related accidents or occupational diseases arising out of and in the course of employment in an industry. The benefits provided under the Employment Injury Insurance Scheme consists of 18 Medical Benefit, Temporary Disablement Benefit, Permanent Disablement Benefit, Constantattendance Allowance, Dependants' Benefit, Funeral Benefit, Rehabilitation Benefit and Education Benefit.

Invalidity Scheme

The Invalidity Scheme provides 24-hour coverage to employees against invalidity or death due to any cause not connected with his employment. However, the employee must fulfill the condition to be eligible for invalidity pension. Benefits provided under the Invalidity Scheme are Invalidity Pension, Invalidity Grant, Constant-attendance Allowance, Survivors' Pension, Funeral Benefit, Rehabilitation Benefit and Education Benefit.

Contributions

Contributions to SOCSO are compulsory under the Act for eligible employers and employees.

These schemes are classified into 2 categories of contribution:

- First Category
Employment Injury Insurance Scheme and Invalidity Pension Scheme. The contribution payment is made by both the employer and employee. The rate of contribution under this category comprises 1.75% of employer's share and 0.5% of employees' monthly wages according to the contribution schedule.
- Second Category
The rate of contribution under this category is 1.25% of employees' monthly wages, payable by the employer, based on the contribution schedule. All employees who have reached the age of 60 must be covered under this category for the Employment Injury Scheme only.

Employer Eligibility

Any employer who hires one or more employees as defined under the Act is required to register and make contributions to SOCSO.

Employee's Eligibility

All employees who are employed under a contract of service or apprenticeship in the private sector and contractual / temporary staff of Federal / State Government as well as Federal / State Statutory Bodies need to be registered and covered by SOCSO. The rate of contribution is capped at monthly wage ceiling of RM4,000.00 (US\$978). Employees exempted from the coverage of the Employees' Social Security Act, 1969 are as follows:

- Federal and State Government permanent employees
- Domestic servants
- Self-employed (excluding self-employed taxi drivers and individuals providing similar services including e-hailing drivers such as GrabCar as well as self-employed bus drivers)
- Spouses of a sole proprietor or a partnership owner

Self-Employment Social Security Act 2017 (Act 789)

The Self-Employment Social Security Act 2017 (Act 789) came into force on 1 June 2017. Currently, this Act provides protection under the Self-Employed Employment Injury Scheme to self-employed taxi drivers and individuals providing similar services including e-hailing drivers such as GrabCar as well as self-employed bus drivers such as stage buses, charter buses, express buses, mini buses, employee's buses, feeder buses, school buses and airport busses. The scheme provides protection to self-employed insured persons and their dependents from employment injuries including occupational diseases and accidents during work-related activities. It provides cash benefits to taxi drivers and their dependents besides providing medical care, physical rehabilitation and vocational training. The duration of protection is 12 months from the date and time the contribution is paid. The contribution rate stipulated is 1.25% per month from the insured salary option.

Employment Insurance System Act 2017 (Act 800)

The Employment Insurance System (EIS) was implemented in January 2018 to provide immediate financial assistance to insured workers who lost their employment. The affected workers will also be assisted to find new jobs and if necessary, they are given training to improve their employability.

EIS Objectives

- Provide immediate financial assistance to contributing employees who have lost their jobs
- Help unemployed workers find new employment through the Re-Employment Placement Program
- Increase the employability of unemployed workers through vocational training

EIS Coverage

- All employers in the private sector are required to pay monthly contributions for each of their employees. (Government employees, domestic workers and the self-employed are exempted).
- An employee is defined as a person who is employed for wages under a contract of service or apprenticeship with an employer. The contract of service or apprenticeship may be expressed or implied and may be oral or in writing.
- All employees aged 18 to 60 are required to contribute. However, employees aged 57 and above who have no prior contributions before the age of 57 are exempted.
- Contribution rates are capped at insured salary of RM4000.00 (US\$920).

EIS Contribution Rate

Employer: 0.2%

Employee: 0.2%

EIS Benefits

- | | | |
|---------------------------------------|-----------------------------------|----------------------|
| • Job Search Allowance (JSA) | • Reduced Income Allowance (RIA) | • Career Counselling |
| • Training Fee (TF) | • Training Allowance (TA) | |
| • Early Re-Employment Allowance (ERA) | • Re-Employment Placement Program | |

Extension of Social Security Coverage

Spouse

As of 1 July 2018, SOCSO has expanded social security protection to a spouse working with his or her spouse in an enterprise under Act 4 and Act 800. With the extension of the social security protection, qualified wives or husbands who are employed by their respective spouses to work for their spouses under Act 4 and Act 800 will be covered by social security under both Acts.



Statutory Contributions

Cont...

Foreign Workers

SOCSCO has also extended its coverage for all legal foreign workers (excluding domestic servants) in Malaysia, effective 1 January 2019, whereby they will be covered by Employment Injury (EI) Scheme under Act 4. The rate of contribution is 1.25% of the insured monthly wages and to be paid by the employer. The EI Scheme provides protection to an employee against accident or an occupational disease arising out of and in the course of his employment as well as commuting accidents.

Return to Work Programme (RTW)

The RTW programme was introduced in 2007 as a proactive approach in helping SOCSCO's Insured Persons suffering from employment injury or illness. Injured or sick workers who have successfully undergone SOCSCO's RTW programme are now able to continue financially supporting themselves and their families as well as become part of the nation's productive workforce again, thus contributing to the country's economic growth.

SOCSCO Tun Razak Rehabilitation Centre (TRRC)

The SOCSCO TRRC, which is located at Hang Tuah Jaya in Banda Hijau, Melaka, commences its operations on 1 October 2014. The centre supports the RTW programme by providing comprehensive facilities to referred participants until the Insured Persons are able to get back actively into the working world, contributing to the socio-economic development of families, communities and the country.

Health Screening Programme (HSP)

SOCSCO introduced the Health Screening Programme (HSP) in 2013 where it distributes health screening vouchers to insured workers once they turn 40. The HSP programme is as part of efforts to promote healthy lifestyle practices and subsequently address the non-communicable diseases among workers.

Source : Social Security Organisation (SOCSCO) – www.perkeso.gov.my

Pembangunan Sumber Manusia Berhad Act 2001 (Act 612)

- An Act to provide for the imposition and collection of a human resources development levy for the purpose of promoting the training and development of employees, apprentices and trainees, the establishment and the administration of the Fund by the Corporation (Pembangunan Sumber Manusia Berhad (PSMB)).
- Every employer whom is covered under this is to pay the human resources development levy in respect of each of its Malaysian employees at the rate of one per centum of the monthly wages of the employee.

Objective

The imposition and collection of a human resources development (HRD) levy from registered employers with ten (10) or more Malaysian employees. These employers contribute one (1) per cent of their total monthly payroll to the Fund which is treated as HRD "levy".

Sectors Covered under the Act:



Services Sector



Manufacturing Sector



Mining & Quarrying Sector

For more information, visit www.hrdf.com.my.

Source: Pembangunan Sumber Manusia Berhad (PSMB) – www.hrdf.com.my



Employment of Expatriates

An employment pass is issued to expatriate to enable him to stay and work legally in the country. There are two types of passes issued by the Immigration Department subject to the period of employment's contract and the monthly salary received by the expatriates.

No.	Types of Passes	Payments of Fees
A.	Employment Pass (PG) This pass is issued for key-post and term-post position subject to the following conditions: <ul style="list-style-type: none"> Minimum period of employment's contract is two (2) years and stamping Salary not less than RM 5,000.00 (US\$1,150.00). 	i. Employment Pass: <ul style="list-style-type: none"> Key post RM300.00 (US\$69.00) per year or part thereof. Management post/ Senior/ Intermediate/ Professional post RM200.00 (US\$46.00) per year or part thereof. ii. Processing fees – RM50.00 (US\$11.50). iii. Journey perform visa RM500.00 (US\$115.00) per post/application (subject to visa entry requirement according to each country of origin) iv. No levy
B.	Visit Pass [VP(TE)] – PLKS Visit Pass (Temporary Employment) is issued only for temporary domestic helper (maid)	i. Levy: RM410.00 (US\$94.29). ii. Processing Fees : RM50.00 (US\$11.50). iii. Journey perform visa (if applicable): RM500 (US\$115.00). (include Visa based on the country of origin) - (if applicable)

Source: Immigration Department - www.imi.gov.my

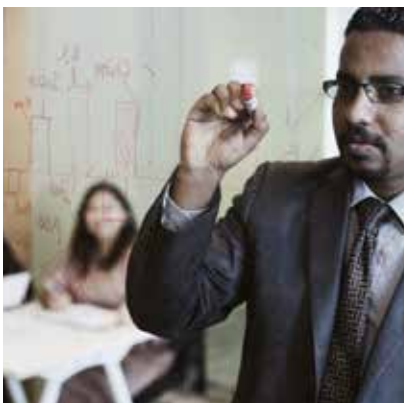


Salaries of Executives in the Manufacturing Sector

In manufacturing sector, the average basic monthly salary of the Executives ranges from RM4,151 (US\$ 955) (Executives) to RM33,783 (US\$ 7,770) (Top Executives). The following table shows the average minimum and maximum of salary range for selected Executives position.

EXECUTIVE POSITION	RM		US\$	
	Min	Max	Min	Max
General Manager	17,164	29,149	3,948	6,704
Financial Controller/Director	20,275	36,953	4,663	8,499
Finance/Accounts Manager	7,411	13,356	1,705	3,072
Accountant	5,104	8,910	1,174	2,049
Administration Executive	2,767	5,686	636	1,308
Sales Manager	7,047	14,203	1,621	3,267
Business Development Manager	7,787	13,588	1,791	3,125
Customer Service/Support Executive	2,886	5,932	664	1,364
Human Resource Manager	6,993	13,207	1,608	3,038
Human Resource Executive	2,910	5,781	669	1,330
Senior Production/Manufacturing Manager	13,202	23,933	3,036	5,505
Production Planner/Controller	3,522	6,730	810	1,548
Chief Engineer/Engineering Manager	8,873	15,757	2,041	3,624
Process Engineer	3,651	7,127	840	1,639
Production Engineer	3,504	6,725	806	1,547
Industrial Engineer	3,570	6,650	821	1,530
Security Manager	7,150	13,800	1,645	3,174
Safety Executive	3,217	6,049	740	1,391
Quality Assurance Manager	7,541	13,613	1,734	3,131
Quality Assurance Executive	3,069	5,219	706	1,200
Purchasing Manager	7,270	13,087	1,672	3,010
Logistics/Shipping Manager	7,079	13,425	1,628	3,088
Warehouse Manager	7,120	12,138	1,638	2,792
IT Executive	2,868	5,434	660	1,250
System Support Executive/Engineer	3,244	6,229	746	1,433

Source: MEF Salary Survey for Executives 2019 – www.mef.org.my





Salaries of Non -Executives in the Manufacturing Sector

An analysis of the salaries of Non Executives in the manufacturing sector shows at the average monthly basic monthly salary ranged from RM1,543 (US\$ 355) (Unskilled Employees) to RM3,872 (US\$ 891) (Supervisors). The following table shows the average minimum and maximum of salary range for selected Non Executives position.

NON-EXECUTIVE POSITION	RM		US\$	
	Min	Max	Min	Max
Administration Supervisor	2,419	4,308	556	991
Administration Clerk	1,402	3,230	322	743
General Clerk	1,491	3,005	343	691
Senior Accounts Clerk	2,052	3,634	472	836
Human Resource Supervisor	2,277	4,023	524	925
Human Resource Clerk	1,432	2,835	329	652
Safety Supervisor	2,428	4,845	558	1,114
Chargeman (Medium Pressure)	2,315	4,537	532	1,044
Production Supervisor	2,373	4,528	546	1,041
Line Leader	1,399	2,846	322	655
Boilerman	2,118	3,879	487	892
Electrician	1,582	3,465	364	797
Production Clerk	1,434	2,889	330	664
Machinist	1,530	3,232	352	743
Operator (Semi-Skilled)	1,187	2,479	273	570
Operator (Unskilled)	1,112	2,208	256	508
Purchasing Supervisor	2,801	4,396	644	1,011
Purchasing Assistant	2,018	3,386	464	779
Logistics/Shipping Supervisor	2,751	4,529	633	1,042
Shipping Assistant	1,703	3,172	392	730
Marketing/Sales Assistant	1,942	3,872	447	891
Quality Assurance/Control Inspector/Technician	1,399	3,114	322	716
Quality Assurance/Control Clerk	1,401	2,921	322	672
Lorry/Truck Driver	1,611	2,967	371	682
Forklift Driver	1,449	3,040	333	699

Source : MEF Salary Survey for Non Executives 2019 - www.mef.org.my





Electricity Rates

Peninsular Malaysia

Tenaga Nasional Berhad (TNB) is the main electricity power generator and supplier in Peninsular Malaysia.

This tariff is effective from 1st January 2017 and supersedes the previous tariff schedule which was effective from 1st January 2014.

However, as informed, no changes in electricity tariffs have been made by the government for a period of 3 years from 1 January 2018 to 31 December 2020, the rate remains as it has since last 2015.

As a matter of fact, the tariffs for SIT (special industrial tariffs) have been abolished since January 2016 for new consumers, while for existing users the rate is reduced by 2% per annum until 2020.

Tariff Category	Unit	New Rates (1 January 2017)
		sen / US cent
Tariff B - Low Voltage Commercial Tariff		
For overall monthly consumption between 0-200 kWh per month:		
For the first 200 kWh (1 -200 kWh) per month	sen/kWh	43.5 / 10.0
For the next kWh (201 kWh onwards) per month	sen/kWh	50.9 / 11.7
The Minimum Monthly Charge is	RM	7.20 / 1.66
Tariff C1 - Medium Voltage General Commercial Tariff		
For each kilowatt of maximum demand per month	RM/kW	30.30 / 6.97
For all kWh	sen/kWh	36.5 / 8.4
The Minimum Monthly Charge is	RM	600.00 / 138.00
Tariff C2 - Medium Voltage Peak/Off-Peak Commercial Tariff		
For each kilowatt of maximum demand per month during the peak period	RM/kW	45.10 / 11.03
For all kWh during the peak period	sen/kWh	36.5 / 8.4
For all kWh during the off-peak period	sen/kWh	22.4 / 5.2
The Minimum Monthly Charge is	RM	600.00 / 138.00
Tariff D - Low Voltage Industrial Tariff		
For overall monthly consumption between 0-200 kWh per month:		
For the first 200 kWh (1 -200 kWh) per month	sen/kWh	38.0 / 8.7
For the next kWh (201 kWh onwards) per month	sen/kWh	44.1 / 10.1
The Minimum Monthly Charge is	RM	7.20 / 1.66
Tariff Ds – Special Industrial Tariff (for consumers who qualify only)		
For all kWh	sen/kWh	44.0 / 10.1
The Minimum Monthly Charge is	RM	7.20 / 1.66
Tariff E1 - Medium Voltage General Industrial Tariff		
For each kilowatt of maximum demand per month	RM/kW	29.60 / 6.80
For all kWh	sen/kWh	33.7 / 7.8
The Minimum Monthly Charge is	RM	600.00 / 138.00
Tariff E1s – Special Industrial Tariff (for consumers who qualify only)		
For each kilowatt of maximum demand per month	RM/kW	23.70 / 5.50
For all kWh	sen/kWh	33.6 / 7.7
The Minimum Monthly Charge is	RM	600.00 / 138.00
Tariff E2 - Medium Voltage Peak/Off-Peak Industrial Tariff		
For each kilowatt of maximum demand per month during the peak period	RM/kW	37.00 / 8.51
For all kWh during the peak period	sen/kWh	35.5 / 8.2
For all kWh during the off-peak period	sen/kWh	21.9 / 5.0
The Minimum Monthly Charge is	RM	600.00 / 138.00
Tariff E2s - Special Industrial Tariff (for consumers who qualify only)		
For each kilowatt of maximum demand per month during the peak period	RM/kW	37.00 / 8.51
For all kWh during the peak period	sen/kWh	35.5 / 8.2
For all kWh during the off-peak period	sen/kWh	21.9 / 5.0
The Minimum Monthly Charge is	RM	600.00 / 138.00



Tariff E3 - High Voltage Peak/Off-Peak Industrial Tariff		
For each kilowatt of maximum demand per month during the peak period	RM/kW	35.50 / 8.17
For all kWh during the peak period	sen/kWh	33.7 / 7.8
For all kWh during the off-peak period	sen/kWh	20.2 / 4.6
<i>The Minimum Monthly Charge is</i>	RM	600.00 / 138.00
Tariff E3s - Special Industrial Tariff (for consumers who qualify only)		
For each kilowatt of maximum demand per month during the peak period	RM/kW	35.50 / 8.17
For all kWh during the peak period	sen/kWh	33.7 / 7.8
For all kWh during the off-peak period	sen/kWh	20.2 / 4.6
<i>The Minimum Monthly Charge is</i>	RM	600.00 / 138.00

Source: Tenaga Nasional Berhad - www.tnb.com.my

Sabah

Sabah Electricity Sdn. Bhd. (SESB) generates and distributes electricity in the State of Sabah and the Federal Territory of Labuan, Malaysia's international offshore financial centre.

Effective 1st January 2014, the new electricity tariff for Sabah is as follows:

Commercial Tariffs - for offices, shops, restaurants and hotels	per kWh	
	sen	US cent
Tariff CM1 (Low Voltage Commercial Tariff)		
1st 200kWh(1-200 kWh)/month	38.5	8.86
Next kWh(201 kWh onwards)/month	39.5	9.09
<i>Minimum charge per month: RM15 (US\$3.45)</i>		
Tariff CM2 (Medium Voltage General Commercial Tariff)		
All units	32.4	7.45
For each kW of maximum demand per month	23.20	5.34
<i>Minimum charge per month: RM1,000 (US\$230)</i>		
Tariff CM3 (Medium Voltage Peak/Off-Peak Commercial Tariff)		
For all kWh during the peak period	32.4	7.45
For all kWh during the off-peak period	19.5	4.49
For each kW of maximum demand per month during peak period	32.60	7.50
<i>The minimum monthly charge is RM1,000 (US\$230)</i>		

Industrial Tariffs - for factories	per kWh	
	sen	US cent
Tariff ID1 (Low Voltage Industrial Tariff)		
All units	37.60	8.65
<i>Minimum charge per month : RM15 (US\$3.45)</i>		
Tariff ID2 (Medium Voltage General Industrial Tariff)		
All units	26.8	6.16
For each kW of maximum demand per month	21.75	5.00
<i>Minimum charge per month: RM1,000 (US\$230)</i>		
Tariff ID3 (Medium Voltage Peak/Off-Peak Industrial Tariff)		
For all kWh during the peak period	28.6	6.58
For all kWh during the off-peak period	18.0	4.14
For each kW of maximum demand per month during peak period	28.00	6.44
<i>The minimum monthly charge is RM1,000 (US\$230)</i>		

Source: Sabah Electricity Sdn. Bhd. - www.sesb.com.my



Sarawak

Syarikat SESCO Berhad (SESCO) generates and distributes electricity in the State of Sarawak.

Commercial Tariffs - for offices, shops, restaurants and hotels	per kWh	
	sen	US cent
Tariff C1 - Commercial		
1 – 100 units	20.0	4.6
1 – 200 units	24.0	5.5
1 – 300 units	26.0	6.0
1 – 400 units	28.0	6.4
1 – 500 units	30.0	6.9
1 – 3000 units	31.5	7.2
1 – 10000 units	32.0	7.4
1 – 20000 units	31.0	7.1
1 – above 20000 units	30.0	7.0
<i>Minimum charge per month: RM10 (US\$2.30)</i>		
Tariff C2 – Commercial Demand		
All units	24.5	5.6
For each kW of maximum demand per month: RM16 (US\$3.68)		
<i>Minimum charge: RM16 (US\$3.68) per kW x billing demand</i>		
Tariff C3 – Commercial Peak / Off Peak Demand		
Peak period (0700-2400 hours)	24.5	5.6
Off-peak period (0000-0700 hours)	13.9	3.2
For each kW of maximum demand per month during peak period: RM20 (US\$4.60)		
<i>Minimum monthly charge: RM20 (US\$4.60) per kW x billing demand</i>		

Industrial Tariffs - for factories	per kWh	
	sen	US cent
Tariff I1 - Industrial		
1 – 100 units	24.0	5.5
1 – 3000 units	25.0	5.8
1 – Above 3000 units	26.0	6.0
<i>Minimum charge per month: RM10 (US\$2.30)</i>		
Tariff I2 – Industrial Demand		
All units	21.7	5.0
For each kW of maximum demand per month: RM16 (US\$3.68)		
<i>Minimum charge: RM16 (US\$3.68) per kW x billing demand</i>		
Tariff I3 Industrial Peak/Off-peak Demand		
Peak period (0700-2400 hours)	22.9	5.3
Off-peak period (0000-0700 hours)	13.9	3.2
For each kW of maximum demand per month during peak period: RM20 (US\$4.60)		
<i>Minimum charge: RM20 (US\$4.60) per kW x billing demand</i>		

Source: Syarikat SESCO Berhad - www.sesco.com.my



Water Rates

In Malaysia, state governments are responsible for the development, operation and maintenance of water supplies. Entities for states Water Supply Authorities in Malaysia are; Public Works Department, Water Supply Department, Water Supply Board and Water Supply Company.

State	per m ³	
	RM	US cent
Johor		
Industrial/Commercial		
0 - 35 m ³	2.80	0.64
More than 35 m ³	3.30	0.76
Minimum charge	30.00	6.90
Kedah		
Commercial		
0 - 50 m ³	1.40	0.32
51 - 200 m ³	1.50	0.35
201 - 350 m ³	1.60	0.37
More than 350 m ³	1.80	0.41
Minimum charge	15.00	3.45
<i>(including high rise residential building, commercial building, shopping complex, plantation, farming, and swimming pool except hotel's swimming pool)</i>		
Industrial, Hotel and Construction (temporary supply)		
0 - 1,000 m ³	1.40	0.32
1,001 - 10,000 m ³	1.60	0.37
10,001 - 50,000 m ³	1.80	0.41
More than 50,001 m ³	2.10	0.48
Minimum charge	15.00	3.45
<i>(including swimming pool and theme park)</i>		
Special Industry		
0 - 10,000 m ³	1.05	0.24
10,001 - 50,000 m ³	1.15	0.26
More than 50,000 m ³	1.20	0.28
Minimum charge	15.00	3.45
Kelantan		
Commercial		
Minimum charge	17.20	3.96
Industrial		
0 - 50 m ³	1.76	0.40
More than 50 m ³	1.80	0.41
Minimum Charge	17.70	4.07
Melaka		
Industrial/Commercial		
0 - 50 m ³	2.00	0.46
51 - 100 m ³	2.05	0.47
More than 100 m ³	2.15	0.49
Minimum charge	25.00	5.75

State	per m ³	
	RM	US cent
Negeri Sembilan		
Industrial/Commercial		
0 - 35 m ³	1.85	0.43
More than 35 m ³	2.70	0.62
Minimum charge	15.00	3.45
Pahang		
Industrial/Commercial (Industrial use in the approved industrial zones)		
0 - 227 m ³	0.92	0.21
More than 227 m ³	0.84	0.19
Minimum charge	30.00	6.90
Trade	1.45	0.33
Minimum charge	20.00	4.60
Part-Trade	0.99	0.23
Minimum charge	10.00	2.30
Ports	1.45	0.33
Pulau Pinang		
Industrial/Commercial (Trade normal)		
0 - 20 m ³	0.85	0.20
21 - 40 m ³	1.05	0.24
41 - 200 m ³	1.30	0.30
More than 200 m ³	1.45	0.33
Minimum charge	12.00	2.76
Trade (Special)		
Flat rate per m ³	3.00	0.69
Minimum charge	12.00	2.76
Trade (Shipping)		
Flat rate per m ³	7.00	1.61
Minimum charge	50.00	11.51
Perak		
Industrial/Commercial		
0 - 10 m ³	1.20	0.28
11-20 m ³	1.40	0.32
More than 20 m ³	1.61	0.37
Minimum charge	12.00	2.76
Perlis		
Industrial/Commercial		
Trade	1.30	0.30
Minimum charge	8.00	1.84
Part - Trade	1.10	0.25
Minimum charge	5.00	1.15



Water Rates

State	per m ³	
	RM	US cent
Terengganu		
Industrial	1.15	0.26
Minimum charge	50.00	11.50
Commercial		
Less than 70 m ³	0.95	0.22
More than 70 m ³	1.15	0.26
Minimum charge	15.00	3.45
Federal Territory of Labuan		
Industrial/Commercial		
0 – 35 m ³	1.70	0.39
More than 35 m ³	2.20	0.51
Minimum Charge	17.00	3.91
Selangor / Federal Territory of Kuala Lumpur & Putrajaya		
Industrial/Commercial		
0 - 35 m ³	2.07	0.48
More than 35 m ³	2.28	0.52
Minimum charge (inclusive of Public swimming pool, service apartments and shop houses)	36.00	8.28
Sabah		
Industrial		
0 – 70 m ³	1.60	0.37
More than 70 m ³	2.00	0.46
Minimum charge	70.00	16.10
Commercial		
0 – 70 m ³	1.60	0.37
More than 70 m ³	2.00	0.46
Minimum charge	22.50	5.18
Sarawak (Kuching, Sibul, Sri Aman, Miri, Limbang, Sarikei, Kapit)		
Commercial		
1-25 m ³	0.97	0.22
More than 25 m ³	1.06	0.24
Minimum charge	22.00	5.06
Domestic/Commercial		
1-25 m ³	0.83	0.19
More than 25 m ³	0.95	0.22
Minimum charge	18.70	4.30
Industrial (except for Kuching and Sibul)		
1-25 m ³	1.05	0.24
More than 25 m ³	1.32	0.30
Minimum charge	24.20	5.57

State	per m ³	
	RM	US cent
Sarawak (Bintulu)		
Industrial		
0-23 m ³ (min charge)	24.20	5.57
More than 23 m ³	1.21	0.28
Commercial		
0-23 m ³ (min charge)	20.90	4.81
More than 23 m ³	0.99	0.23
Domestic/Commercial		
0-25 m ³	0.83	0.19
More than 25 m ³	0.95	0.22
Minimum charge	18.70	4.30
Sarawak (Other parts of Sarawak)		
Industrial		
0 - 25 m ³	0.95	0.22
More than 25 m ³	1.20	0.28
Minimum charge	22.00	5.06
Commercial		
0 - 25 m ³	0.88	0.20
More than 25 m ³	0.96	0.22
Minimum charge	20.00	4.60
Domestic/Commercial		
0 - 25 m ³	0.75	0.17
More than 25 m ³	0.86	0.20
Minimum charge	17.00	3.91

Source: National Water Services Commission – www.span.gov.my



Sewerage Rates

Indah Water Konsortium Sdn Bhd, a company owned by Minister of Finance Incorporated, is Malaysia's national sewerage company which has been entrusted with the task of developing and maintaining a modern and efficient sewerage system for all Malaysians. Since then, Indah Water has taken over the sewerage services from local authorities in all areas except the States of Kelantan, Sabah, Sarawak, Majlis Bandaraya Johor Bahru and Majlis Perbandaran Pasir Gudang.

Domestic Customers

Low cost houses and government quarters in categories F,G,H and I (receiving either Individual Septic Tank or Connected Sewerage Services)	RM2 (US\$0.46) per month
Houses in Kampung, New Villages and Estates (receiving either Individual Septic Tank or Connected Sewerage Services)	RM3 (US\$0.69) per month
Premises and government quarters in categories A,B,C,D and E receiving Individual Septic Tank Services.	RM6 (US\$1.38) per month
Premises and government quarters in categories A, B, C, D and E receiving connected Sewerage Services	RM8 (US\$1.84) per month

Industrial Customers

Premises receiving Individual Septic Tanks Services	RM2.00 (US\$0.46) per head per month
Premises with Connected Sewerage Services	RM2.50 (US\$0.58) per head per month
Industrial customers will be charged based on the total number of employees	

Government Premises

Monthly service charges for Government premises is a sum of the Basic Charge, based on the type of sewerage services and Excess Charge based on average water consumption in excess of 100 meter cube (m³).

MONTHLY BASIC CHARGE		
Sewerage Services	Basic Charge (RM)	Basic Charge (US\$)
Connected	40.00	9.20
Individual Septic Tank	25.00	5.75

MONTHLY EXCESS CHARGE		
Water Usage	Excess Charge (RM)	Excess Charge (US\$)
Up to 100 m ³	No charge	No charge
More than 100 m ³	45 cent per m ³	10 cent per m ³
More than 200 m ³	95 cent per m ³	22 cent per m ³

Commercial Customers

Monthly sewerage services charges for commercial premises is the sum of the Basic Charge based on the premises' Annual Value and the Excess Charge based on average water consumption in excess of 100 meter cube (m³).

Annual Value of Property		Monthly basic charge			
		Premises receiving connected sewerage services		Premises with individual septic tanks	
RM	US\$	RM	US\$	RM	US\$
2,000 or less	460 or less	8	1.84	7	1.61
2,001 - 5,000	460 - 1,150	14	3.22	8	1.84
5,001 - 10,000	1,150 - 2,300	20	4.60	14	3.22
10,001 - 20,000	2,300 - 4,600	26	5.98	19	4.37
20,001 - 30,000	4,600 - 6,900	29	6.67	21	4.83
30,001 - 40,000	6,900 - 9,200	32	7.36	23	5.29
40,001 - 50,000	9,200 - 11,500	35	8.05	25	5.75
50,001 - 60,000	11,500 - 13,800	38	8.74	27	6.21
60,001 - 70,000	13,800 - 16,100	41	9.43	29	6.67
70,001 - 80,000	16,100 - 18,400	44	10.12	31	7.13
80,001 - 90,000	18,400 - 20,700	47	10.81	33	7.59
90,001 - 100,000	20,700 - 23,000	50	11.50	35	8.05
100,001 - 200,000	23,000 - 46,000	180	41.40	120	27.60
200,001 - 400,000	46,000 - 92,000	495	114	330	75.90
400,001 - 600,000	92,000 - 138,000	522	120	348	80.04
600,001 - 800,000	138,000 - 184,000	1,980	455	1,320	304
800,001 - 1,000,000	184,000 - 230,000	2,160	497	1,440	331
1,000,001 - 3,000,000	230,000 - 690,000	4,320	994	2,880	662
3,000,001 - 5,000,000	690,000 - 1,150,000	8,800	2,024	5,400	1,242
5,000,001 - 7,000,000	1,150,000 - 1,610,000	9,200	2,116	6,000	1,380
More than 7,000,000	More than 1,610,000	9,600	2,208	6,600	1,518

Monthly Excess Charge	
Water Usage	Excess Charge
Up to 100 m ³	No charge
More than 100 m ³ but less than 200 m ³	30 sen (US\$0.07) per m ³
More than 200 m ³	45 sen (US\$0.10) per m ³

The excess charges are subject to an annual revision based on the water consumption data for the previous year that is obtained from the Water Authority.

Source: Indah Water Konsortium Sdn Bhd - www.iwk.com.my



Scheduled Waste Treatment Rates

Kualiti Alam Sdn. Bhd. (Cenviro. Sdn. Bhd.) is the designated company providing off-site scheduled waste treatment disposal services in Peninsular Malaysia. Its waste management centre is located at Bukit Nanas in Negeri Sembilan. For non-scheduled wastes, collection and disposal rates vary according to location and contractor.

Waste Group	Waste Type
A	Mineral Oil Wastes <i>Wastes containing lubricating oil, hydraulic oil, etc.</i>
B	Organic Chemical Wastes Containing Halogens and/or Sulphur > 1% <i>Freon, PVC wastes, chloroform, solvents, capacitors and transformers containing PCB, etc.</i>
C	Waste Solvents Containing Halogens and/or Sulphur < 1% <i>Acetone, alcohols (eg. ethanol, methanol), benzene, turpentine, xylene, etc. Waste should be pumpable, containing < 50% water and 18MJ/kg calorific value</i>
H	Organic Chemical Wastes Containing Halogens and/or Sulphur < 1% <i>Glue, latex, paint, phenol, printing ink, synthetic oils, soap, epoxy, etc.</i>
K	Wastes Containing Mercury <i>Mercury, vapour lamps, COD-fluids, mercury batteries, etc.</i>
T	Pesticide Wastes <i>Insecticides, fungus and weed killers, rat poison, etc</i>
X	Inorganic Wastes <i>Acids, alkaline, sodium hypochlorite, inorganic salts, metal hydroxide sludge, chromate and cyanide waste, etc.</i>
Z	Miscellaneous <i>Medicine wastes, lab-packs, asbestos wastes, mineral sludges, isocyanates (MDI,TDI), batteries, etc.</i>

Organic Wastes for Incineration

Waste Group	Packaged Waste*				Bulk Waste			
	Pumpable Liquid		Solid		Pumpable Liquid		Solid	
	per tonne / per pallet				per tonne / per pallet			
	RM	US\$	RM	US\$	RM	US\$	RM	US\$
A	810	186	-	-	630	145	-	-
B	3,150	725	3,600	828	-	-	-	-
C	1,350	311	-	-	-	-	-	-
H/Z	1,890	435	2,790	642	1,800	414	2,700	621
T	3,150	725	3,600	828	-	-	-	-

Tenorm Waste for Incineration

Waste Group	Packaged Waste* per tonne / per pallet		Bulk Waste per tonne / per pallet	
	RM	US\$	RM	US\$
Z	4000	920	Not Applicable	

Inorganic Wastes for Physical/Chemical Treatment

Waste Group	800-litre Pallet Tank per tonne / per pallet		200-litre Drum per tonne / per pallet	
	RM	US\$	RM	US\$
Acid Waste Without Chromate (X)	1,440	331	1,620	373
Alkaline Waste Without Cyanide (X)	1,440	331	1,620	373
Chromate Waste (X)	1,800	414	1,980	455
Cyanide Waste (X)	1,800	414	1,980	869
Mercury Waste (K)	3,600	828	3,780	869

Inorganic Wastes for Solidification

Waste Group	Packaged Waste* per tonne / per pallet		Waste in Bulk per tonne / per pallet	
	RM	US\$	RM	US\$
X / Z	810	186	765	176

Inorganic Waste for Direct Landfill

Waste Group	Packaged Waste* per tonne / per pallet		Waste in Bulk per tonne / per pallet	
	RM	US\$	RM	US\$
X / Z	495	114	450	104

Rubber Sludge Waste for Rubber Sludge Landfill

Waste Group	Packaged Waste* per tonne / per pallet		Waste in Bulk per tonne / per pallet	
	RM	US\$	RM	US\$
X	700	161	Not applicable	

Encapsulation

Waste Group (Z)	Packaged Waste* per tonne / per pallet	
	RM	US\$
Contaminated Crushed Drum and Other Contaminated Waste	1,500	345

Cementation

Waste Group (Z)	Packaged Waste* per tonne / per pallet	
	RM	US\$
Dry Cell Batteries and Other Miscellaneous Waste	900	207

*Note: Packaged waste refers to wastes packed in standard 200-litre drums or 1m³ PP Bags.

Transportation Rates

KM	STATE	Per Pallet (RM)				Per Metric Tonne	
		1st Tier		2nd Tier			
		min. 18 pallet		min. 18 pallet			
		RM	US\$	RM	US\$	RM	US\$
114	Negeri Sembilan	52.88	12.16	26.44	6.08	66.10	15.20
248	Kuala Lumpur (Wilayah Persekutuan)	59.73	13.74	29.87	6.87	74.66	17.17
274	Melaka	60.71	13.96	30.36	6.98	75.89	17.45
374	Selangor	65.61	15.09	32.80	7.54	82.01	18.86
652	Perak	79.32	18.24	39.66	9.12	99.14	22.80
722	Johor	82.25	18.92	41.13	9.46	102.82	23.65
760	Pahang	84.21	19.37	42.11	9.69	105.26	24.21
1050	Pulau Pinang	113.59	26.13	56.79	13.06	141.98	32.66
1152	Terengganu	180.17	41.44	90.09	20.72	225.22	51.80
1166	Kedah	181.15	41.67	90.58	20.83	226.44	52.08
	Kedah (Kulim)	142.24	32.72	71.12	16.36	177.80	40.89
1190	Kelantan	183.11	42.12	91.56	21.06	228.89	52.64
1240	Perlis	184.09	42.34	92.04	21.17	230.11	52.93

Note: For waste on pallets, the rates are quote in 2 tiers. The 1st tier is for a minimum of 18 pallets and the 2nd is for any pallet above the minimum 18 pallets in the same consignment.

Source: www.cenviro.com.my



Gas and Fuel Costs

	Per litre	
	RM	US\$
Petrol (Unleaded)		
- Retail		
RON 95	1.25	0.29
RON 97	1.55	0.36
Diesel		
- Retail	1.40	0.32

	Per kg	
	RM	US\$
LPG		
- Retail		
10 kg	19.00	4.37
12 kg	22.80	5.24
14 kg	26.60	6.12

Note: Kuala Lumpur prices quoted

* Prices fluctuate from time to time based on contracts and current crude oil market condition.



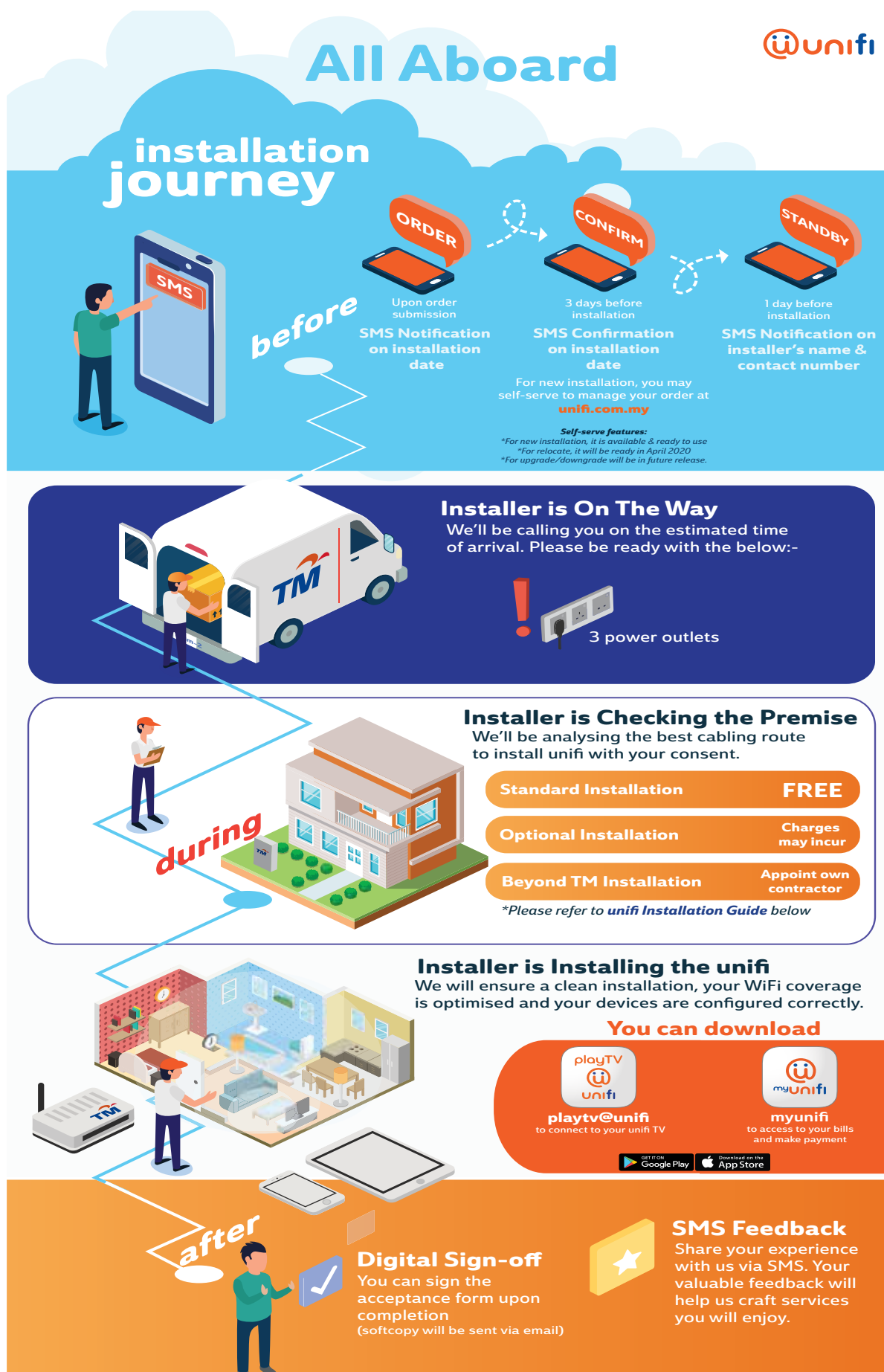
Package and pricing

The packages are terms 'BIZ' developed specially for businesses and associated numbers indicate the download speeds. UniFi Business offers 5 packages, illustrated in below table :

	UNIFI BIZ 30MBPS	UNIFI BIZ 100MBPS	UNIFI BIZ 300MBPS	UNIFI BIZ 500MBPS	UNIFI BIZ 800MBPS
Speed	Download: 30Mbps Upload: 100Mbps	Download: 100Mbps Upload: 50Mbps	Download: 300Mbps Upload: 50Mbps	Download: 500Mbps Upload: 100Mbps	Download: 800Mbps Upload: 200Mbps
Quota	UNLIMITED				
Complimentary Voice	FREE calls up to RM70 (US\$16.10) a month for local and national calls. Beyond call rates: • Free calls to fixed line • Calls to mobile at 8sen/min	FREE calls up to RM30 (US\$6.90) a month for local and national calls. Beyond call rates: • Calls to local numbers 4sen/minute • Calls to fixed line numbers 3sen/minute • Calls to mobile numbers 12sen/minute	FREE calls up to RM50 (US\$11.50) a month for local and national calls. Beyond call rates: • Free calls to fixed line • Calls to mobile at 12sen/min	FREE calls up to RM50 (US\$11.50) a month for local and national calls. Beyond call rates: • Free calls to fixed line • Calls to mobile at 12sen/min	FREE calls up to RM70 (US\$16.10) a month for local and national calls. Beyond call rates: • Free calls to fixed line • Calls to mobile at 8sen/min
Equipment	Wireless Router DECT Phone				
Promo Price (monthly)	RM139 (US\$31.97)	RM139 (US\$31.97)	RM249 (US\$57.27)	RM299 (US\$68.77)	RM349 (US\$80.27)



Optional installation refers to installation activity that is not covered under the scope of standard installation provided for free. For detail info please visit : <https://unifi.com.my/installation/allaboard.pdf>.





UNIFI INSTALLATION GUIDE



OUTSIDE PREMISE

► Where Distribution Point (DP) On-ground



SCENARIO	CATEGORY	RESPONSIBILITY
1 If cable is blocked outside customer's compound	Standard	Provided by TM
2 If cable is blocked within customer's compound		
2.1 If customer requires installation via surface cabling	Standard	Provided by TM
2.2 If customer requires installation via underground cabling	Beyond TM Scope	Customer to bear the cost

Note:

Materials : GI Pipe, Jubilee Clip, Microduct and Cement.

1. Installation for **Scenario 1** is considered as TM standard installation subject to customer private housing policy.
2. Installation for **Scenario 2.2** requires customer to appoint own contractor to resolve the blockage.

► Where Distribution Point (DP) On Pole



SCENARIO	CATEGORY	RESPONSIBILITY
3 From pole straight to Entry Wall	Standard	Provided by TM
4 From pole to Entry Wall via underground and surface cabling	Optional	Customer to bear the cost

Charges For Scenario 4

CABLING LENGTH	PRICE
4.1 First 10 meter	RM 200
4.2 Each additional 1 meter	RM 10

Note:

Materials : GI Pipe, Jubilee Clip, Microduct, Cement.

TM Installation work scope for **scenario 4** comprise of underground cabling for outside customer compound and surface cabling inside customer compound.

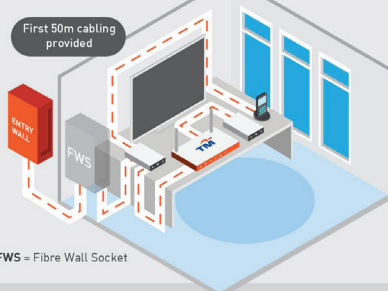


UNIFI INSTALLATION GUIDE



INSIDE PREMISE

► Internal Cabling



FWS = Fibre Wall Socket

SCENARIO	CATEGORY	RESPONSIBILITY
5 Internal cabling first 50 meter	Standard	Provided by TM
Internal cabling more than 50 meter	Optional	Customer to bear the cost

Charges For Scenario 5

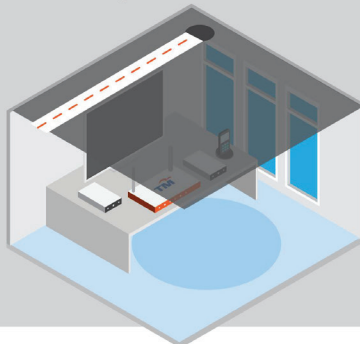
CABLING LENGTH	PRICE
5.1 First 50 meter	FREE
5.2 Each additional 1 meter	RM 5

Note:

Materials : RJ45 and RJ11.

1. Cable length calculation starts from Entry Wall until the furthest Unifi equipment.
2. Raceway (casing) is also provided to protect your cabling up to 30 meter (additional RM5/m)

► Inside The Ceiling



SCENARIO	CATEGORY	RESPONSIBILITY
6 Cabling inside the ceiling with micro duct protection	Optional	Customer to bear the cost

Charges For Scenario 6

CABLING LENGTH	PRICE
6.1 First 10 meter	RM60
6.2 Each additional 1 meter	RM 10

Note:

Materials : Cement and Microduct.

Transportation Costs



Container Haulage Rates

Haulage base: Port Klang (North Port)

Area	Haulage Rates	Road Tolls	FAF	Total	
	20' & 40'	(RM)	16.19% Period from 1st June 2011	20' & 40'	
	(RM)			RM	US\$
PORT KLANG (Shah Alam)	533.00	19.80	86.29	639.09	147.00
PETALING JAYA (Sungai Way)	605.00	23.20	97.95	726.15	167.02
SELANGOR (Banting)	677.00	0.00	109.61	786.61	180.92
PERAK (Tanjung Malim)	1,515.00	59.80	245.28	1,820.08	418.62
PENANG (Butterworth/ Seberang Prai)	2,883.00	194.80	466.76	3,544.56	815.25
KEDAH (Kulim)	2,847.00	240.00	460.93	3,547.93	816.02
PERLIS (Kangar)	3,488.00	240.00	564.71	4,292.71	987.32
NEGERI SEMBILAN (Nilai)	1,162.00	56.40	188.13	1,406.53	323.50
MELAKA (Air Keroh Industrial Area)	1,762.00	103.40	285.27	2,150.67	494.65
KELANTAN (Kota Bharu)	3,963.00	197.80	641.61	4,802.41	1,104.55
PAHANG (Kuantan)	2,328.00	197.80	376.90	2,902.70	667.62
TERENGGANU (Kerteh)	2,782.00	197.80	450.41	3,430.21	788.95
JOHOR (Pasir Gudang)	2,818.00	211.00	456.23	3,485.23	801.60

Note: FAF - Fuel Adjustment Factor

*The hauliers rate mentioned is only average indicative rate obtained in 2011 before the implementation of the anti-competition act. Haulier's tariff is currently liberalized and is on willing buyer willing seller basis.

Source : The Hauliers



Ocean Freight Rates

Rates quoted are subject to:

- THL/THD/DOC and EDI
- BAF/ CAF/WAR RISK/ PEAK SEASON surcharges
- Changes based on market condition.

From Port Klang to :	20-ft container	40-ft container
	US\$	US\$
AUSTRALIA (Main ports)	450	900
CHINA (Shanghai)	100	200
EUROPE (Main ports)	1,625	3,400
INDIA (Navasheva)	600	1,200
JAPAN (Main ports)	400	800
KOREA (Pusan)	400	800
WEST MEDITERRANEAN (Main ports)	2,000	4,100
NEW ZEALAND	950	1,900
SOUTH AFRICA	1,300	2,500



Various Malaysian and international companies provide courier services in Malaysia.



Zones



Country			Country			Country			Country		
Zones			Zones			Zones			Zones		
Doc Mer			Doc Mer			Doc Mer			Doc Mer		
A	Afghanistan	7 7	E	Eritrea	7 8	M	Madagascar	7 8	S	Singapore	1 1
	Albania	7 7		Estonia	5 6		Malawi	7 7		Sint Maarten	8 8
	Algeria	7 8		Ethiopia	7 8		Maldives	4 3		Slovakia	6 6
	Andorra	8 8					Mali	7 8		Slovenia	7 7
	Angola	7 8	F	Falkland Island	8 8		Malta	7 7		Solomon Islands	7 8
	Anguilla	7 8		Faroe Islands	8 8		Mariana Islands	8 8		Somalia	8 8
	Antigua & Barbuda	7 8		Fiji	6 8		Marshall Islands	8 8		South Africa	7 6
	Argentina	7 6		Finland	6 5		Martinique	8 8		South Korea	3 4
	Armenia	7 7		France	5 5		Mauritania	7 8		Spain	6 5
	Aruba	7 8		French Guiana	8 8		Mauritius	7 6		Sri Lanka	3 3
	Australia	4 4		French Polynesia	7 8		Mayotte	8 8		St. Helena	8 8
	Austria	6 5					Mexico	6 5		St. Kitts & Nevis	7 8
	Azerbaijan	7 7	G	Gabon	8 8		Moldova	7 7		St. Lucia	7 8
B	Bahamas	7 8		Gambia	7 8		Monaco	7 7		St. Pierre & Miquelon	8 8
	Bahrain	5 5		Georgia	7 7		Mongolia	5 5		St. Vincent	7 8
	Bangladesh	3 3		Germany	5 5		Montenegro	7 7		& the Grenadines	
	Barbados	7 8		Ghana	7 7		Montserrat	7 8		Sudan	7 8
	Belarus	7 7		Gibraltar	7 7		Morocco	7 7		Suriname	7 8
	Belgium	5 5		Greece	6 5		Mozambique	7 8		Swaziland	7 8
	Belize	7 8		Greenland	8 8		Myanmar	5 4		Sweden	7 6
	Benin	7 8		Grenada	7 8	N	Namibia	7 8		Switzerland	7 6
	Bermuda	7 7		Guadeloupe	8 8		Nauru	7 8		Syria	6 6
	Bhutan	6 5		Guam	8 8		Nepal	5 4	T	Taiwan	3 3
	Bolivia	7 8		Guatemala	7 8		Netherlands Antilles	8 8		Tajikistan	6 6
	Bonaire	8 8		Guernsey (G.B.)	8 8		Netherlands	5 5		Tanzania	7 8
	Bosnia Herzegovina	7 7		Guinea	7 8		New Caledonia	7 8		Thailand	2 2
	Botswana	7 8		Guinea Bissau	8 8		New Zealand	4 4		Timor Leste	8 8
	Brazil	6 6		Guyana	7 8		Nicaragua	7 8		Togo	8 8
	British Virgin Islands	8 8	H	Haiti	7 8		Niger Republic	7 8		Tokelau Islands	7 7
	Brunei	2 2		Honduras	7 8		Nigeria	7 7		Tonga	7 8
	Bulgaria	5 6		Hong Kong	2 3		Niue Islands	8 8		Trinidad & Tobago	7 8
	Burkina Faso	7 8		Hungary	6 6		Norfolk Island	8 8		Tunisia	7 6
	Burundi	7 8					North Korea	8 8		Turkey	5 4
C	Cambodia	2 2	I	Iceland	6 5		Norway	7 6		Turkmenistan	7 8
	Cameroon	7 8		India	3 3	O	Oman	5 5		Turks & Caicos Islands	7 8
	Canada	4 5		Indonesia	2 2					Tuvalu	7 8
	Cape Verde	7 8		Iran	6 5	P	Pakistan	3 3	U	Uganda	7 8
	Cayman Islands	7 8		Iraq	7 6		Palau	8 8		Ukraine	6 6
	Central African Rep.	7 8		Ireland	6 5		Panama	7 8		US Virgin Islands	8 8
	Chad	7 8		Italy	6 5		Papua New Guinea	6 6		Utd. Arab Emirates	5 5
	Chile	6 6	J	Jamaica	7 8		Paraguay	7 8		Utd. Kingdom	5 5
	China	3 4		Japan	3 4		Peru	7 8		Utd. States of America	4 5
	Christmas Island	8 8		Jersey	7 7		Philippines	2 2		Uruguay	7 8
	Colombia	7 7		Jordan	6 5		Poland	6 6		Uzbekistan	6 6
	Comoros	7 8					Portugal	5 5			
	Cook Islands	8 8	K	Kazakhstan	6 6		Puerto Rico	8 8	V	Vanuatu	7 8
	Costa Rica	7 8		Kenya	6 6					Vatican City	8 8
	Cote D'Ivoire	7 8		Kiribati	7 8	Q	Qatar	6 5		Venezuela	7 6
	Croatia	7 6		Kosovo	8 8					Vietnam	2 2
	Cuba	7 8		Kuwait	6 5	R	Rep. of the Congo	7 8			
	Curacao	7 8		Kyrgyzstan	7 7		Reunion	8 8	W	Wallis & Futuna	8 8
	Cyprus	6 6					Romania	7 7		Western Samoa	7 8
	Czech Rep.	7 6	L	Laos	2 2		Russia	6 5			
D	Dem. Rep. of the Congo	8 8		Latvia	7 7		Rwanda	7 8	Y	Yemen	6 6
	Denmark	7 5		Lebanon	5 6	S	Saint Barthelemy	8 8	Z	Zambia	7 8
	Djibouti	7 8		Lesotho	7 8		Samoa (U.S.A.)	8 8		Zimbabwe	7 8
	Dominica	7 8		Liberia	7 7		San Marino	7 7			
	Dominican Rep.	7 8		Libyan Jamahiriya	7 8		Sao Tome & Principe	8 8			
E	Ecuador	7 8		Liechtenstein	6 5		Saudi Arabia	5 5			
	Egypt	5 5		Lithuania	7 7		Senegal	7 8			
	El Salvador	7 8	M	Luxembourg	6 5		Serbia	7 6			
	Equatorial Guinea	8 8		Macau	3 4		Seychelles	7 8			
				Macedonia	7 7		Sierra Leone	7 8			

GUIDE

- Locate your destination country.
- Select the appropriate zone according to your shipment profile (Doc/Mer).
- Look for the rates on the reverse side of this page.
- Search according to zone number and shipment weight.
- Refer to Estimated Delivery Time & Weight Limit sheet.

LEGEND

- Doc : Document
- Mer : Merchandise



Rates



Please refer to zones classification								
Weight (kg)	Zone 1 (RM)	Zone 2 (RM)	Zone 3 (RM)	Zone 4 (RM)	Zone 5 (RM)	Zone 6 (RM)	Zone 7 (RM)	Zone 8 (RM)
Document								
0.5	26.00	42.00	55.00	70.00	80.00	90.00	105.00	156.00
1.0	32.00	55.00	70.00	95.00	112.00	127.00	165.00	231.00
Merchandise								
0.2	56.00	65.00	72.00	80.00	105.00	125.00	145.00	160.00
0.4	58.00	68.00	77.00	87.00	114.00	142.00	168.00	185.00
0.6	60.00	71.00	82.00	94.00	123.00	159.00	191.00	210.00
0.8	62.00	74.00	87.00	101.00	132.00	176.00	214.00	235.00
1.0	64.00	77.00	92.00	108.00	141.00	193.00	237.00	260.00
1.2	66.00	80.00	97.00	115.00	150.00	210.00	260.00	285.00
1.4	68.00	83.00	102.00	122.00	159.00	227.00	283.00	310.00
1.6	70.00	86.00	107.00	129.00	168.00	244.00	306.00	335.00
1.8	72.00	89.00	112.00	136.00	177.00	261.00	329.00	360.00
2.0	74.00	92.00	117.00	143.00	186.00	278.00	352.00	385.00
2.5	78.00	98.00	129.00	159.00	206.00	318.00	402.00	445.00
3.0	82.00	104.00	141.00	175.00	226.00	358.00	452.00	505.00
3.5	86.00	110.00	153.00	191.00	246.00	398.00	502.00	565.00
4.0	90.00	116.00	165.00	207.00	266.00	438.00	552.00	625.00
4.5	94.00	122.00	177.00	223.00	286.00	478.00	602.00	685.00
5.0	98.00	128.00	189.00	239.00	306.00	518.00	652.00	745.00
5.5	102.00	134.00	201.00	255.00	326.00	558.00	702.00	805.00
6.0	106.00	140.00	213.00	271.00	346.00	598.00	752.00	865.00
6.5	110.00	146.00	225.00	287.00	366.00	638.00	802.00	925.00
7.0	114.00	152.00	237.00	303.00	386.00	678.00	852.00	985.00
7.5	118.00	158.00	249.00	319.00	406.00	718.00	902.00	1,045.00
8.0	122.00	164.00	261.00	335.00	426.00	758.00	952.00	1,105.00
8.5	126.00	170.00	273.00	351.00	446.00	798.00	1,002.00	1,165.00
9.0	130.00	176.00	285.00	367.00	466.00	838.00	1,052.00	1,225.00
9.5	134.00	182.00	297.00	383.00	486.00	878.00	1,102.00	1,285.00
10.0	138.00	188.00	309.00	399.00	506.00	918.00	1,152.00	1,345.00
11.0	148.00	200.00	331.00	424.00	541.00	978.00	1,222.00	1,435.00
12.0	158.00	212.00	353.00	449.00	576.00	1,038.00	1,292.00	1,525.00
13.0	168.00	224.00	375.00	474.00	611.00	1,098.00	1,362.00	1,615.00
14.0	178.00	236.00	397.00	499.00	646.00	1,158.00	1,432.00	1,705.00
15.0	188.00	248.00	419.00	524.00	681.00	1,218.00	1,502.00	1,795.00
16.0	198.00	260.00	441.00	549.00	716.00	1,278.00	1,572.00	1,885.00
17.0	208.00	272.00	463.00	574.00	751.00	1,338.00	1,642.00	1,975.00
18.0	218.00	284.00	485.00	599.00	786.00	1,398.00	1,712.00	2,065.00
19.0	228.00	296.00	507.00	624.00	821.00	1,458.00	1,782.00	2,155.00
20.0	238.00	308.00	529.00	649.00	856.00	1,518.00	1,852.00	2,245.00
21.0	248.00	320.00	551.00	674.00	891.00	1,578.00	1,922.00	2,335.00
22.0	258.00	332.00	573.00	699.00	926.00	1,638.00	1,992.00	2,425.00
23.0	268.00	344.00	595.00	724.00	961.00	1,698.00	2,062.00	2,515.00
24.0	278.00	356.00	617.00	749.00	996.00	1,758.00	2,132.00	2,605.00
25.0	288.00	368.00	639.00	774.00	1,031.00	1,818.00	2,202.00	2,695.00
26.0	298.00	380.00	661.00	799.00	1,066.00	1,878.00	2,272.00	2,785.00
27.0	308.00	392.00	683.00	824.00	1,101.00	1,938.00	2,342.00	2,875.00
28.0	318.00	404.00	705.00	849.00	1,136.00	1,998.00	2,412.00	2,965.00
29.0	328.00	416.00	727.00	874.00	1,171.00	2,058.00	2,482.00	3,055.00
30.0	338.00	428.00	749.00	899.00	1,206.00	2,118.00	2,552.00	3,145.00

NOTE:

- EMS published rate above is subject to fuel surcharge and handling surcharge.
- The posting rate will be determined by actual or volumetric weight, whichever is higher.
- All items sent via EMS should be clearly and truthfully declared in respect of content and value.
- Parcels/merchandise should be accompanied by commercial invoice or commercial pro-forma.
- Food items are not acceptable in some countries. For shipments containing food (including health or dietary supplements, food for animals, food and colour additives) to USA, 'Prior Notice Confirmation Number' has to be applied from FDA, US through the following website: <https://www.access.fda.gov/index.html#prior>

For more information



www.pos.com.my



PosMalaysiaBerhad



pos4you

POS International

Source : Poslaju Malaysia (www.poslaju.com.my)



Air Cargo Rates

From Kuala Lumpur to:

Destination Country	SCR* Item No.	Minimum Weight (kg)	Rates/kg	
			RM	US\$
AUSTRALIA				
Perth		Minimum	113.00	25.99
		Normal	16.40	3.77
		45	13.00	2.99
		250	11.08	2.55
		500	10.46	2.41
Sydney		Minimum	113.00	25.99
		Normal	20.05	4.61
		45	15.74	3.62
		250	12.19	2.80
		500	11.72	2.70
GERMANY				
Cologne/ Frankfurt Hamburg/ Stuttgart		Minimum	150.00	34.50
		Normal	33.07	7.61
		45	25.95	5.97
		250	15.36	3.53
JAPAN				
Osaka/Tokyo		Minimum	113.00	25.99
		Normal	18.91	4.34
		45	14.73	3.39
KOREA				
Seoul		Minimum	113.00	25.99
		Normal	20.93	4.81
		45	16.25	3.74
UK				
London		Minimum	150.00	34.50
		Normal	35.63	8.19
		45	27.87	6.41
		250	15.68	3.60

Destination Country	SCR* Item No.	Minimum Weight (kg)	Rates/kg	
			RM	US\$
USA				
New York		Minimum	165.00	37.95
		Normal	30.89	7.10
		45	24.89	5.72
		100	24.50	5.64
		200	22.88	5.26
		300	20.95	4.82
		400	20.73	4.77
		500	19.68	4.53
	4314	300	18.45	4.24
	4314	500	17.94	4.13
	4314	1000	17.35	3.99
	4416	100	18.11	4.17
	4416	500	17.53	4.03
	4416	1000	15.99	3.68
West Coast		Minimum	165.00	37.95
		Normal	29.24	6.73
		45	23.08	5.31
		100	22.88	5.26
		200	21.23	4.88
		300	19.33	4.45
		400	19.11	4.40
		500	18.03	4.15
	4314	300	16.78	3.86
	4314	500	16.26	3.74
	4314	1000	15.69	3.61
	4416	100	16.53	3.80
	4416	300	16.14	3.71
	4416	1000	14.02	3.22

*SCR=Specified Cargo Rates

Item No. 4314 - Electronic components (fabricated for electronic computers, auxiliary machines)

Item No. 4416 - Automobile radios, dictation machines, hearing aids, records, recording tape, recording wire, radios, televisions, sound recording sets, electric appliances, lighting fixtures, enamelled wire, insulated wire, telephone apparatus, telegraph apparatus, teletype apparatus, electronic tubes, semi-conductors.

Source: Quality Standards & Tariffs, MasKargo – www.maskargo.com

Rented Accommodation (Furnished)

	Prime Urban Residential Area in Kuala Lumpur (per month)	
	RM	US\$
Houses		
Bungalow	4,000 – 70,000	9720 – 16,100
Double Semi-detached	1,300 – 25,000	299 – 5,750
Terrace	300 – 18,000	69 – 4,140
Apartments/Condominiums		
1-bedroom	400 – 10,000	92.00 – 2,300
2-bedroom	650 – 18,000	149.50 – 4,140
3-bedroom	700 – 40,000	161 – 9,200

Golf Club Membership

Course: 9, 18, 27, 36 holes

Club Fees	RM	US\$
Corporate Membership (one nominee)	2,650 - 250,000	609 – 57,500
Monthly Subscription*	117 - 265	26.91 – 60.95
Green Fees		
- Weekdays	100.70 - 318.00	23.16 – 73.14
- Weekends	169.60 - 477.00	39.00 – 109.71

Sources: All golf club in Malaysia (website)

International School Fees

There are more than 40 international schools registered with the Ministry of Education, Malaysia. These schools are located in the federal territories of Kuala Lumpur and Labuan, and the states of Johor, Kelantan, Melaka, Negeri Sembilan, Pahang, Penang, Perak, Sabah and Sarawak.

The fees shown below are from a cross-section of the schools and are calculated for a whole year.

The International School of Kuala Lumpur (American Curriculum)

Registration Fee	RM	US\$	Tuition Fee per annum	RM	US\$
Application	1,210	278	Prep. Reception	278	12,613
Membership admission	50	11.50	Prep. Junior	11.50	16,972
Annual society subscription	20	4.60	Prep. Senior to Grade 5	4.60	20,168
Prep. Reception & Prep. Junior	3,680	846	Grade 6 – 8	846	23,046
Prep. Senior	8,935	2,055	Grade 9 – 12	2,055	25,522
Grade 1-12	8,935	2,055			
Family Registration Fee	27,780	6,389			
Life Centred Education (LCE)	41,600	9,568			
Inclusion Program (Per Annum)					
Grade 1 to 12 students enrolled in the LCE					

Source : www.iskl.edu.my



Garden International School, Kuala Lumpur (British Curriculum)

Registration Fee	RM	US\$	Tuition Fee per annum	RM	US\$
Application Fee	1,300	299	Nursery	14,820	3,409
Nursery & Reception (entering year 1)	10,000	2,300	Reception	17,670	4,064
Registration fee	20,000	4,600	Year 1 & 2	23,280	5,354
Year 1 to 13			Year 3 & 4	25,880	5,952
			Year 5 & 6	27,020	6,215
			Year 7, 8	29,760	6,845
			Year 9	31,190	7,174
			Year 10 & 11	31,900	7,337
			Year 12 & 13	32,370	7,445
			EAL Year 7 & 8	32,730	7,528
			EAL Year 9	34,310	7,891

Source : www.gardenschool.edu.my

Australian International School, Kuala Lumpur

Registration Fee	RM	US\$	Tuition Fee + Technology Fee per annum	RM	US\$
Application fee	1,300	299	Reception (Age 5)	10,176	2,340
Admission fee	20,000	4,600	Foundation	13,170	3,029
Nursery and Preparation	1,000	230	Year 1	13,880	3,192
			Year 2	14,443	3,322
			Year 3	15,174	3,490
			Year 4	15,756	3,624
			Year 5	16,753	3,853
			Year 6	17,765	4,086
			Year 7	18,343	4,219
			Year 8	18,920	4,352
			Year 9	20,375	4,686
			Year 10	21,033	4,838
			Year 11	21,223	4,881
			Year 12	28,296*	6,508*
			(*3 payment per year only)		

Source : www.aism.edu.my

French School, Kuala Lumpur (French Curriculum)

Registration Fee	RM	US\$	Tuition Fee per annum	RM	US\$
Initial Enrolment			Preschool		
TPS/PS/MS Classes	5,000	1,150	- Full rate (company rate)	31,405	7,223
Others levels	10,000	2,300	- French and Malaysian student	23,455	5,395
Deposit	9,000	2,070	- Expatriates student	27,105	6,234
			Primary		
			- Full rate (company rate)	36,955	8,500
			- French and Malaysian student	28,255	6,499
			- Expatriates student	32,505	7,476
			Junior Secondary		
			- Full rate (company rate)	44,105	10,144
			- French and Malaysian student	34,155	7,856
			- Expatriates student	39,755	9,144
			Senior Secondary		
			- Full rate (company rate)	47,905	11,018
			- French and Malaysian student	36,655	8,431
			- Expatriates student	43,105	9,914

Source: www.lfkl.edu.my



International School Fees

Chinese Taipei School, Kuala Lumpur (Taiwan Curriculum)

Registration Fee	RM	US\$	Tuition Fee per annum	RM	US\$
Entrance Fee	4,000	920	Primary School		
Parent Association Fee	60	13.80	New Student (Taiwan)	3,500	805
			New Student (Other Countries)	5,900	1,357
			Old Student (Taiwan)	3,500	805
			Old Student (Other Countries)	5,900	1,357
			Junior High School		
			New Student (Taiwan)	4,800	1,104
			New Student (Other Countries)	7,200	1,656
			Old Student (Taiwan)	4,800	1,104
			Old Student (Other Countries)	7,200	1,656
			Senior High School		
			New Student (Taiwan)	6,100	1,403
			New Student (Other Countries)	8,500	1,955
			Old Student (Taiwan)	6,100	1,403
			Old Student (Other Countries)	8,500	1,955

Source: www.cts.edu.my



Hotel Rates

Average published room rates in:

	Single / Double	
	RM*	US\$*
Kuala Lumpur		
5-Star Hotel	645.73	148.52
4-Star Hotel	407.40	93.70
3-Star Hotel	224.45	51.62
Penang		
5-Star Hotel	620.83	142.79
4-Star Hotel	393.97	90.61
3-Star Hotel	236.27	54.34

** MAH Average published room rates 2019

Source: Malaysian Association of Hotels – www.hotels.org.my





Health Care

Average Consultation Fees charged by General Practitioners

(a) First visit/ Initial Consultation

Item	Initial	
	RM	US\$
Consultation only	35.00 – 125.00	8.055 – 28.75
Consultation with examination		
Consultation with examination and treatment plan		
Consultation after stipulated hours	Up to 50% above the usual rate	
House call or home visit	Up to 100% above the usual rate	

(b) Clinic without pharmaceutical services

Item	Initial	
	RM	US\$
Consultation only	35.00 – 145.00	8.05 – 33.35
Consultation with examination		
Consultation with examination and treatment plan		
Consultation after stipulated hours	Up to 50% above the usual rate	
House call or home visit	Up to 100% above the usual rate	

Average Consultation Fees charged by Physicians, Paediatricians and Psychiatrists (Specialist Fee)

Item	Initial		Follow-up		
	RM	US\$	RM	US\$	
Consultation only	80.00 -235.00	18.40 – 54.05	40.00 – 105.00	9.20 – 24.15	
Consultation with examination					
Consultation with examination and treatment plan					
Consultation after stipulated hours	Up to 50% above the usual rate				
House call or home visit	Up to 100% above the usual rate				

Source :Malaysian Medical Association – www.mma.org.my

Average Hospital Ward Charges

Category of Ward	Per night	
	RM*	US\$*
Single Bedded	230 – 280	52.90 – 64.40
2-Bedded	150 – 168	34.50 – 38.64
4-Bedded	95 – 118	21.85 – 27.14

* Room rates are subject to 5% Government Tax.

Source :Malaysian Medical Association – www.mma.org.my



Domestic Help

Category of Ward	Per month	
	RM	US\$
Servant (foreign maid, full-time)	From 750	From 173
Driver (basic)	1300	299



Public Transport

	RM	US\$
Taxi Fares		
On Meter (by kilometre)	3.00	0.69
- For the first 1 km	0.25	0.06
- For every subsequent 200m		
Radiophone Charges		
- For every taxi call	2.00	0.46
- All luggage placed in the boot	free	free
Bus & Rail Fares		
RapidKL City Bus		
Zone 1,2,3 & 4	1.00 – 3.00	0.23 – 0.69
Klang Valley Intergrated Rail Transit		
(Services available only in Kuala Lumpur/Selangor)		
Kelana Jaya Line	0.80 – 6.30	0.18 – 1.45
Ampang Line and Sri Petaling Line	0.80 – 7.10	0.18 – 1.63
KLIA Express (Standard Single Trip)	55.00	12.65
KL Monorail	0.90 – 6.30	0.21 – 1.45

Source : i) Syarikat Prasarana Negara Berhad (RapidKL) – www.prasarana.com.my
 ii) KLIA Express-www.kliaekspres.com

Average Domestic Airfares

Selected Destinations from Kuala Lumpur:

Location	Business Class		Economy	
	RM	US\$	RM	US\$
Penang	939	216	644	148
Langkawi	939	216	769	177
Johor Bahru	1,909	439	759	175
Kuantan	1,909	439	769	177
Terengganu	1,909	439	759	175
Kuching	1,976	454	1,128	259
Kota Kinabalu	2,116	487	1,269	292

Source : Malaysia Airlines System (MAS) – www.malaysiaairlines.com

Eating Out in Malaysia

Prices quoted are for the city of Kuala Lumpur and would generally be lower for other locations in Malaysia.

	RM	US\$
Meal, in expensive restaurant	9 - 15	2.00 – 3.45
Meal for 2 people, mid range restaurant, three-course	50 – 100	12.00 – 23.00
Mcm meal at mcdonalds (or equivalent combo meal)	11 - 15	3.00 – 3.45
KFC (snack plate)	13.70	3.00
Pizza Hut (size small – large 12-inch)	12.15 – 35.75	3.00 – 8.22
Sushi set meals	15.90 -21.90	4.00 – 5.04

Shopping in Kuala Lumpur

Kuala Lumpur is ranked as the best shopping city in Southeast Asia by Globe Shopper Index, cementing the capital city's position as a shopping paradise. It combined low prices with a good range of products in a large number of stores.

Product	RM	US\$
1 pair of jeans (levis 501 or similar)	110 - 300	25.30 – 69.00
1 summer dress in a chain store (zara, H&M, ...)	69.00 – 200	15.87 – 46.00
1 pair of nike running shoes (mid-range)	200 - 350	46.00 – 80.50
1 pair of men leather business shoes	150 - 399	34.50 – 91.77
iPad Wi-Fi 128GB	1,948	448.04
DSLR Nikon D 5300 Body (Black) with AF-S DX 18-140mm F3.5-5.6G ED VR Lens	3,788	871.24
DSLR Canon EOS 1500D Kit (EF S18-55 IS II)	2,216	509.68
iPhone X 5.8-inch display	4,857	1,117.11
13-inch MacBook Air	3,916 – 4,716	900.68 – 1,084.68
Samsung 65 inch UHD 4K CURVED SMART LED TV	4,699	1,080.77

Prices of Selected Consumer Items

Prices in supermarkets

Product	RM	US\$
Milk (regular), (1 liter)	5.00 – 8.00	1.15 – 1.84
Loaf of fresh white bread (500g)	2.50 – 4.00	0.58 – 0.92
Rice (white), (1kg)	2.50 – 7.00	0.58 – 1.61
Eggs (regular) (12)	4.00 – 7.20	0.92 – 1.66
Local cheese (1kg)	25.00 – 120.00	5.75 – 27.60
Chicken breasts (boneless, skinless), (1kg)	8.50 – 19.00	1.96 – 4.37
Beef round (1kg) (or equivalent back leg red meat)	16.00 – 40.00	3.68 – 9.20
Apples (1kg)	7.00 – 14.00	1.61 – 3.22
Banana (1kg)	4.00 – 8.00	0.92 – 1.84
Oranges (1kg)	6.00 – 15.00	1.38 – 3.45
Tomato (1kg)	3.00 – 8.00	0.69 – 1.84
Potato (1kg)	2.00 – 6.00	0.46 – 1.38
Onion (1kg)	2.00 – 6.90	0.46 – 1.59
Lettuce (1 head)	2.50 – 6.00	0.58 – 1.38
Water (1.5 liter bottle)	1.50 – 3.00	0.35 – 0.69
Bottle of wine (mid-range)	40.00 – 80.00	9.20 – 18.40
Domestic beer (0.5 liter bottle)	6.00 – 15.00	1.38 – 3.45
Cigarettes 20 Pack (Marlboro)	17.00 – 18.00	3.91 – 4.14

Non-dutiable Goods

The following are some of the goods available free duty in Malaysia:

fountain pens, books, perfume, cosmetics, portable radios, watches, cameras, video cameras, calculators, computers, fishing equipment, golf clubs, tennis and badminton racquets, medical equipment, manicure preparations, e.g. nail polishers & varnishes, varnish removers, leather goods, e.g. shoes, handbags, wallets, purses, suitcases, travelling bags, briefcases.

Source: Royal Malaysian Customs - www.customs.gov.my





Relevant Organisations

■ Federation of Malaysian Manufacturers

Wisma FMM
3, Persiaran Dagang
PJU 9, Bandar Sri Damansara
52200 Kuala Lumpur, Malaysia
Tel : (603) 6286 7200
Fax: (603) 6274 1266 / 7288
E-mail: webmaster@fmm.org.my
Website: www.fmm.org.my

■ Companies Commission of Malaysia (SSM)

Menara SSM@Sentral
No. 7, Jalan Stesen Sentral 5
Kuala Lumpur Sentral
50623 Kuala Lumpur
Malaysia
Tel : (603) 2299 4400
Hotline: (603) 2299 5500
Fax : (603) 2299 4411
E-mail: enquiry@ssm.com.my
Website: www.ssm.com.my

■ Immigration Department of Malaysia (Ministry of Home Affairs)

Immigration Headquarters
Level 1 – 7 (Podium)
No. 15, Persiaran Perdana, Precinct 2
Federal Government Administrative Centre
62550 Putrajaya, Malaysia
Tel : (603) 8880 1000
Fax: (603) 8880 1200
E-mail: pro@imi.gov.my
Website: www.imi.gov.my

■ Employees Provident Fund (EPF)

Headquarters
Bangunan KWSP, Jalan Raja Laut
50350 Kuala Lumpur, Malaysia
Tel : (603) 8922 6000
Fax: (603) 89226222
E-mail: enquiry@epf.gov.my
Website: www.kwsp.gov.my

■ Indah Water Konsortium Sdn. Bhd.

No.44, Jalan Dungun, Damansara Heights, 50490, Kuala Lumpur
Tel : (603) 2780 1100
Fax: (603) 2780 1101
E-mail: comms@iwk.com.my
Website: www.iwk.com.my

■ Cenviro Sdn. Bhd.

13th Floor, Menara UEM
Jalan Stesen Sentral 5
Kuala Lumpur Sentral
50470 Kuala Lumpur, Malaysia
Tel : (603) 2727 6100
Fax: (603) 2727 2100
E-mail: csd@cenviro.com
Website: www.cenviro.com

■ Inland Revenue Board

Level 15, Block 9
Government Office Complex
Jalan Duta, P.O. Box 11833
50758 Kuala Lumpur, Malaysia
Tel : (603) 6209 1000
Fax: (603) 6201 3372
E-mail: lhdn@hasil.gov.my
Website: www.hasil.gov.my

■ MAS kargo

Malaysia Airlines Cargo Sdn. Bhd.
1M Floor, Zone C, Advanced Cargo Centre
KLIA Free Commercial Zone
Southern Support Zone
Kuala Lumpur International Airport
64000 Sepang
Selangor, Malaysia
Tel : (603) 8777 2037
Fax: (603) 8783 3031
E-mail: rafidahjunaida.roslan@malaysiaairlines.com
Website: www.maskargo.com

■ Malaysian Employers Federation (MEF)

3A06 - 3A07, Block A
Pusat Dagangan Phileo Damansara II
No. 15, Jalan 16/11, Off Jalan Damansara
46350 Petaling Jaya
Selangor, Malaysia
Tel : (603) 7955 7778
Fax: (603) 7956 6353 / 7955 6808 / 9008
E-mail: mef-hq@mef.org.my
Website: www.mef.org.my

■ MIMOS Berhad

Technology Park Malaysia
57000 Kuala Lumpur, Malaysia
Tel : (603) 8995 5000 / 5150
Fax: (603) 8996 2755
E-mail: info@mimos.my
Website: www.mimos.my

■ Ministry of Environment and Water

Level 1-4, Podium 2 & 3,
Wisma Sumber Asli
No.25, Persiaran Perdana, Precinct 4
Federal Government Administrative Centre
62574 Putrajaya, Malaysia
Tel : (603) 8871 2000 / 2200
Fax: (603) 8889 1973 / 75
Website: www.doe.gov.my

■ Malaysian International Chamber of Commerce and Industry (MICCI)

C-8-8, Block C, Plaza Mont' Kiara
2, Jalan Kiara, Mont' Kiara
50480 Kuala Lumpur, Malaysia
Tel : (603) 6201 7708
Fax: (603) 6201 7705
E-mail: micci@micci.com
Website: www.micci.com

■ Syarikat SESCO Berhad

Sarawak Energy Berhad,
Menara Sarawak Energy,
No. 1, The Isthmus,
93050 Kuching,
Sarawak, Malaysia
Tel : (6082) 388 388
Fax: (6082) 341 063
E-mail: corpcomm@sarawakenergy.com.my
Website: www.sarawakenergy.com.my

■ Telekom Malaysia Berhad

Level 51, Menara Telekom (North Wing)
Jalan Pantai Baru
50672 Kuala Lumpur, Malaysia
Tel : (603) 2240 1211 / 1221 / 1225
Fax: (603) 2283 2415 / 2284 8039
E-mail: feedback@tm.com.my
Website: www.tn.com.my

■ Royal Malaysian Customs

Ministry of Finance Complex
No. 3, Persiaran Perdana, Precinct 2,
Federal Government Administration Centre
62596 Putrajaya, Malaysia
Tel : (603) 7806 7200
Fax: (603) 7806 7599
E-mail: kastam@customs.gov.my
Website: www.customs.gov.my

■ Tenaga Nasional Berhad

129, Jalan Bangsar
59200 Kuala Lumpur
Malaysia
Tel : (603) 2296 5566
Fax: (603) 2283 3686
E-mail: webadmin@tnb.com.my
Website: www.tnb.com.my

■ Sabah Electricity Sdn. Bhd.

Wisma SESB
Jalan Tunku Abdul Rahman
88673 Kota Kinabalu
Sabah, Malaysia
Tel : (6088) 282 699
Fax: (6088) 223320
E-mail: webmaster@sesb.com.my
Website: www.sesb.com.my

■ Social Security Organisation (SOCSCO)

Headquarters
Menara PERKESO
281 Jalan Ampang
50538 Kuala Lumpur, Malaysia
Tel : (603) 4264 5000 / 5755
Fax: (603) 4256 7798
E-mail: perkeso@perkeso.gov.my
Website: www.perkeso.gov.my



JOHOR

Malaysian Investment Development Authority
No.5, 13th Floor
Menara Tabung Haji
Jalan Ayer Molek
80000 Johor Bahru
Johor Darul Ta'zim
Malaysia
Tel : (607) 224 5500 / 226 5057
Fax: (607) 224 2360
E-mail: johor@mida.gov.my

KEDAH & PERLIS

Malaysian Investment Development Authority
Level 4, East Wing
No. 88, Menara Bina Darulaman Berhad
Lebuhraya Darulaman
05100 Alor Setar
Kedah Darul Aman
Malaysia
Tel : (604) 731 3978
Fax: (604) 731 2439
E-mail: kedah@mida.gov.my

KELANTAN

Malaysian Investment Development Authority
Level 5-C, Menara Pejabat Kelantan Trade Centre
Jalan Bayam
15200 Kota Bharu
Kelantan Darul Naim
Malaysia
Tel : (609) 748 3151
Fax: (609) 744 7294
E-mail: kelantan@mida.gov.my

MELAKA

Malaysian Investment Development Authority
Level 3, Menara MITC
Kompleks MITC
Jalan Konvensyen
75450 Ayer Keroh
Melaka
Malaysia
Tel : (606) 232 2877
Fax: (606) 232 2875
E-mail: melaka@mida.gov.my

NEGERI SEMBILAN

Malaysian Investment Development Authority
Suite 13.01 & 13.02, 13th Floor
Menara MAA
70200 Seremban
Negeri Sembilan
Malaysia
Tel : (606) 762 7921
Fax: (606) 762 7879
E-mail: nsembilan@mida.gov.my

PAHANG

Malaysian Investment Development Authority
Suite 3, 11th Floor
Kompleks Teruntum
P.O. Box 178
25720 Kuantan
Pahang Darul Makmur
Malaysia
Tel : (609) 513 7334
Fax: (609) 513 7333
E-mail: pahang@mida.gov.my

PERAK

Malaysian Investment Development Authority
Level 4, Perak Techno Trade Centre (PTTC)
Bandar Meru Raya
Off Jalan Jelapang
P.O.Box 210, 30720 Ipoh
Perak Darul Ridzuan
Malaysia
Tel : (605) 5269 962 / 961
Fax: (605) 5279 960
E-mail: perak@mida.gov.my

PULAU PINANG

Malaysian Investment Development Authority
Unit 14.01, 14th Floor, Menara Boustead Penang
39, Jalan Sultan Ahmad Shah
10050 Pulau Pinang
Malaysia
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