

MIDA CLIENT CHARTER ACHIEVEMENT FOR THE MONTH OF JANUARY - DECEMBER 2019

No	Main Applications <small>List application remain unchanged for 2019</small>	Client Charter		January 2019	February 2019	March 2019	April 2019	May 2019	June 2019	July 2019	August 2019	September 2019	October 2019	November 2019	December 2019
				(Data as at 8 February 2019)	(Data as at 21 March 2019)	(Data as at 31 May 2019)	(Data as at 31 May 2019)	(Data as at 31 May 2019)	(Data as at 23 August 2019)	(Data as at 23 August 2019)	(Data as at 26 February 2020)	(Data as at 26 February 2020)	(Data as at 26 February 2020)	(Data as at 26 February 2020)	(Data as at 26 February 2020)
				Achievement (%)	Achievement (%)	Achievement (%)	Achievement (%)	Achievement (%)	Achievement (%)	Achievement (%)	Achievement (%)	Achievement (%)	Achievement (%)	Achievement (%)	Achievement (%)
1	Manufacturing Licence	Fast Track	7 working days	100.00	100.00	97.50	96.00	100.00	100.00	100.00	100.00	100.00	87.64	85.45	92.39
		Normal Track	4 weeks	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
2	Incentives		6 weeks	97.44	100.00	98.39	100.00	100.00	100.00	100.00	100.00	100.00	97.83	89.66	90.48
3	Tax Exemptions from Custom Duties														
	a. Machinery & Equipment		4 weeks	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
	b. Raw Materials & Component		4 weeks	100.00	100.00	99.58	100.00	100.00	100.00	100.00	99.27	97.14	99.58	99.60	99.13
4	Expatriate Posts	Fast Track	7 working days	0.00	0.00	0.00	0.00	96.97	0.00	100.00	0.00	92.86	100.00	100.00	100.00
		Normal Track	4 weeks	100.00	100.00	97.37	100.00	100.00	100.00	100.00	100.00	97.14	100.00	100.00	100.00
5	Principal Hub		6 weeks	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
6	Regional Office & Representative Office		4 weeks	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00

Note: MIDA Client Charter Achievement is being updated on bimonthly basis