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MIDA RE-ENGINEERS BUSINESS PROCESSES

Launches Enhanced JPC Online Application Module

Kuala Lumpur, 22 July 2020 – The Malaysian Investment Development Authority (MIDA) has updated the online module for customs duties exemption applications or better known as JPC Online Application Module, which will be launched on 24 July 2020 at 9.00 am. Companies will be able to submit their new, extension, additional quantity, amendment and appeal applications for import duty and/or sales tax exemption on raw materials/components for activities in the manufacturing sector as well as import duty and/or sales tax exemption on machinery/equipment for selected activities in the agriculture and services sectors, online.

“Businesses need to make bold moves forward with technology to stay competitive. At MIDA, we are also keeping up with the agile ways of working by providing more digital services to assist our stakeholders in real-time. The enhanced JPC Online Application Module is part of MIDA’s digital transformation initiative or Enterprise Transformation System (e-TRANS) to re-engineer our business processes to raise the efficiency of the various functions of the organisation. This module will also be integrated and accessible by related Ministries and Agencies to ensure a seamless flow of data and information. It is well assimilated with the Royal Malaysian Customs Department’s uCustoms system and is set to increase the ease of doing business for stakeholders,” said Dato’ Azman Mahmud, Chief Executive Officer of MIDA.

“The tax exemptions facility provides more flexibility in terms of cash flows for companies. Meanwhile, the automation of applications will significantly reduce the processing period for investors. These initiatives will help companies to focus and prioritise on implementing their projects,” added the CEO of MIDA.

The enhanced digital platform is in addition to MIDA’s previous initiatives such as the Confirmation Letter or *Surat Pengesahan MIDA* (SPM) module for manufacturers, hotel operators, haulage operators as well as maintenance, repair and overhaul (MRO) companies to claim the import duty and/or sales tax exemption for machinery, equipment and spare parts from Customs. Recently, MIDA has also launched an e-Manufacturing Licence (e-ML) module. The new digital platform allows companies to submit and track applications for new manufacturing licences, expansion or

diversification project(s), and the confirmation letter for the exemption from Manufacturing Licence (ICA10).

This enhanced JPC Online Application Module can be accessed via <https://investmalaysia.mida.gov.my> on 24 July 2020 at 9.00 am. The existing JPC online system will no longer be available effective 23 July 2020 at 2.00 pm.

About MIDA

MIDA is the Government's principal investment promotion and development agency under the Ministry of International Trade and Industry (MITI) to oversee and drive investments into the manufacturing and services sectors in Malaysia. Headquartered in Kuala Lumpur Sentral, MIDA has 12 regional and 20 overseas offices. MIDA continues to be the strategic partner to businesses in seizing the opportunities arising from the technology revolution of this era. For more information, please visit www.mida.gov.my and follow us on Twitter, Instagram and Facebook, LinkedIn and YouTube channel.

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